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|--|--|---|---------------------|---|------------------------------------|--|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 1 | | |
| 2. AMENDMENT/MODIFICATION NO. PO06 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. <i>(If applicable)</i> | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR <i>(No., Street, County, State, and Zip Code)</i> General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 DUNS: 067641597 | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED <i>(SEE ITEM 11)</i> | |
| | | | | <input checked="" type="checkbox"/> | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| | | | | | | 10B. DATED <i>(SEE ITEM 13)</i> October 21, 2011 | |
| CODE: | | FACILITY CODE: | | | | | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |
| <input type="checkbox"/> The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA <i>(If Required)</i> | | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | | | | | | | |
| A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: <i>(Specify Authority)</i> THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. | | | | | | | |
| B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES <i>(such as changes in paying office, appropriation date, etc.)</i> SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43,103 (b). | | | | | | | |
| C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: | | | | | | | |
| <input checked="" type="checkbox"/> D. OTHER <i>(Specify type of modification and authority)</i> FAR 52.217-9 | | | | | | | |
| E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is NOT is required to sign this document and return ___copy to the issuing office. | | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) The purpose of this modification is to: <ol style="list-style-type: none"> In accordance with Contract Section H.1 (Type and Term of Contract) and pursuant to (Clause I.9) FAR 52.217-9 (Option to Extend the Term of the Contract (Mar 2000)), the Government hereby elects to exercise the first option period (twelve months) of the contract. The period of performance for the first option period is January 19, 2015 to January 18, 2016. The total estimated dollar value of the contract is unchanged by this modification. | | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | | |
| 15A. NAME AND TITLE OF SIGNER | | | | (b) (6) | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | | (b) (6) | | | |
| (Signature of person authorized to sign) | | | | | | | |

Contract # GS00Q12NSD0012

Modification No. PS0001

Page 2 of 2

The purpose of this modification to contract GS00Q12NSD0012 is to reflect the following changes below:

1. Changes were made in Table B-8 Price types of Section B. Installation for Equipment Services and Purchase Cancellation for Equipment are not required.
2. Changes were made to table F.5-1. "Contract Deliverables" in Section F of the contract.
3. The Procuring Contracting Officer in G.1. "GSA Procuring Contracting Officer (PCO)" has been changed from Anna Brown to Laura Seals.
4. Changes were made to the instructions for modifications in G.2.1 "Basic Contract Modifications." All modification submittals shall be through the Connections II Hosting Center.
5. All references of ACO have now been changed to OCO in section H.
6. Changes were made to H.21 "Insurance" in Section H of the contract.
7. Clauses 52.219-3, 52.219-6, 52.219-14, 52.219-27, 52.219-29, 52.219-30, 52.219-13 were added to Section I of the contract.
8. Changes were made to the instructions on how to submit monthly status reports in J.2.1 "Contractor Monthly Order Status Report."
9. All references of DAO were changed to OCO in Table J-2. "Required Order Summary Fields."
10. Changes were made to the instructions on submitting Associated Government Fees Summary reports in J.2.2 "Associated Government Fees (AGF) Summary Report." Reports shall now be submitted through the GMM tool.
11. Please note that the address in block 12 of form SF26 is incorrect. It should read:
General Program Division
PO Box 419279 **Room-1011**
Kansas City, MO 64131
12. The total estimated dollar value of the contract is unchanged by this modification.

| | | | | | | | |
|---|------------------------|--|-----------|--|-------------|--|---------|
| AWARD/CONTRACT | | 1. THIS CONTRACT IS A RATED ORDER UNDER DPAS (15 CFR 700) | | RATING | | PAGE OF PAGES 1 1 | |
| 2. CONTRACT (Proc. Inst. Ident.) NO. GS00Q12NSD0012 | | 3. EFFECTIVE DATE 10/19/2011 | | 4. REQUISITION/PURCHASE REQUEST/PROJECT NO. PR201110060059 | | | |
| 5. ISSUED BY General Services Administration Federal Acquisition Service, 10304 Eaton Place, Suite 2C-05 Fairfax, VA 22030-2337 | | CODE NS000 | | 6. ADMINISTERED BY (If other than Item 5) General Services Administration Federal Acquisition Service, 10304 Eaton Place, Suite 2C-05 Fairfax, VA 22030-2337 | | CODE NS000 | |
| 7. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 067641597 Attn: Janet L. Skahill | | | | 8. DELIVERY <input type="checkbox"/> FOB ORIGIN <input type="checkbox"/> OTHER (See below) | | | |
| | | | | 9. DISCOUNT FOR PROMPT PAYMENT | | | |
| | | | | 10. SUBMIT INVOICES (4 copies unless otherwise specified) TO THE ADDRESS SHOWN IN | | | |
| CODE | | FACILITY CODE | | 12. PAYMENT WILL BE MADE BY General Program Division PO Box 419279 Room-1001 262x Kansas City, MO 64131 | | ITEM 12 | |
| 11. SHIP TO/MARK FOR General Services Administration/FAS 10304 Eaton Place, Suite 2C-05 Fairfax, VA 22030-2337 | | CODE NS000 | | 14. ACCOUNTING AND APPROPRIATION DATA 2012.2012.285X.IT21.00.Q00TCA00.AF230.H08.TS1005 | | | |
| 13. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION: <input type="checkbox"/> 10 U.S.C. 2304(c)(1) <input type="checkbox"/> 41 U.S.C. 253(c)(1) | | | | | | | |
| 15A. ITEM NO. | 15B. SUPPLIES/SERVICES | 15C. QUANTITY | 15D. UNIT | 15E. UNIT PRICE | 15F. AMOUNT | | |
| | | 1 | | 2,500.00 | 2,500.00 | | |
| 15G. TOTAL AMOUNT OF CONTRACT | | | | | 2,500.00 | | |
| 16. TABLE OF CONTENTS | | | | | | | |
| (X) | SEC. | DESCRIPTION | PAGE(S) | (X) | SEC. | DESCRIPTION | PAGE(S) |
| PART I - THE SCHEDULE | | | | PART II - CONTRACT CLAUSES | | | |
| X | A | SOLICITATION/CONTRACT FORM | 6 | X | I | CONTRACT CLAUSES | 43 |
| X | B | SUPPLIES OR SERVICES AND PRICES/COSTS | 11 | PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH. | | | |
| X | C | DESCRIPTION/SPECS./WORK STATEMENT | 16 | X | J | LIST OF ATTACHMENTS | 28 |
| X | D | PACKAGING AND MARKING | 2 | PART IV - REPRESENTATIONS AND INSTRUCTIONS | | | |
| X | E | INSPECTION AND ACCEPTANCE | 2 | | K | REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS | |
| X | F | DELIVERIES OR PERFORMANCE | 4 | | L | INSTRS., CONDS., AND NOTICES TO OFFERORS | |
| X | G | CONTRACT ADMINISTRATION DATA | 18 | | M | EVALUATION FACTORS FOR AWARD | |
| X | H | SPECIAL CONTRACT REQUIREMENTS | 18 | | | | |
| CONTRACTING OFFICER WILL COMPLETE ITEM 17 (SEALED-BID OR NEGOTIATED PROCUREMENT) OR 18 (SEALED-BID PROCUREMENT) AS APPLICABLE | | | | | | | |
| 17. <input checked="" type="checkbox"/> CONTRACTOR'S NEGOTIATED AGREEMENT (Contractor is required to sign this document and return 1 copies to issuing office.) Contractor agrees to furnish and deliver all items or perform all the services set forth or otherwise identified above and on any continuation sheets for the consideration stated herein. The rights and obligations of the parties to this contract shall be subject to and governed by the following documents: (a) this award/contract, (b) the solicitation, if any, and (c) such provisions, representations, certifications, and specifications, as are attached or incorporated by reference herein. (Attachments are listed herein.) | | | | 18. <input type="checkbox"/> SEALED-BID AWARD (Contractor is not required to sign this document.) Your bid on Solicitation Number including the additions or changes made by you which additions or changes are set forth in full above, is hereby accepted as to the terms listed above and on any continuation sheets. This award consummates the contract which consists of the following documents: (a) the Government's solicitation and your bid, and (b) this award/contract. No further contractual document is necessary. (Block 18 should be checked only when awarding a sealed-bid contract.) | | | |
| 19A. NAME AND TITLE OF SIGNER (Type or Print) (b) (6) | | | | 20A. NAME OF CONTRACTING OFFICER (b) (6) | | | |
| 19B. NAME OF CONTRACTOR (b) (6) | | | | 20B. (b) (6) | | | |
| 19C. DATE SIGNED | | | | BY | | | |

| | | | | | | | |
|---|--|--|---------------------|----------------------------------|-------------------|---|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE 1 OF 2 PAGES | | |
| 2. AMENDMENT/MODIFICATION NO. PS0001 | | 3. EFFECTIVE DATE See block 16(c) | | 4. REQUISITION/PURCHASE REQ. NO. | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY General Service Administration/ FAS 10304 Eaton Place Fairfax, VA 22030 | | 7. ADMINISTERED BY (If other than Item 6) Laura E. Seals, Contracting Officer General Service Administration/ FAS 10304 Eaton Place, Suite 2C-05 Fairfax, Va 22030 | | CODE | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 067641597 Attn: Janet L. Skahill | | | | (X) | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | (X) | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| | | | | | | 10B. DATED (SEE ITEM 13) 12/14/2011 | |
| CODE | | FACILITY CODE | | | | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offers submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

| | |
|-------------------------------------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| <input checked="" type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties |
| <input type="checkbox"/> | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See continuation on page 2.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)

16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)

INSTRUCTIONS

Instructions for items other than those that are self-explanatory, are as follows:

- (a) Item 1 (Contract ID Code). Insert the contract type identification code that appears in the title block of the contract being modified.
- (b) Item 3 (Effective date).
- (1) For a solicitation amendment, change order, or administrative change, the effective date shall be the issue date of the amendment, change order, or administrative change.
- (2) For a supplemental agreement, the effective date shall be the date agreed to by the contracting parties.
- (3) For a modification issued as an initial or confirming notice of termination for the convenience of the Government, the effective date and the modification number of the confirming notice shall be the same as the effective date and modification number of the initial notice.
- (4) For a modification converting a termination for default to a termination for the convenience of the Government, the effective date shall be the same as the effective date of the termination for default.
- (5) For a modification confirming the contracting officer's determination of the amount due in settlement of a contract termination, the effective date shall be the same as the effective date of the initial decision.
- (c) Item 6 (Issued By). Insert the name and address of the issuing office. If applicable, insert the appropriate issuing office code in the code block.
- (d) Item 8 (Name and Address of Contractor). For modifications to a contract or order, enter the contractor's name, address, and code as shown in the original contract or order, unless changed by this or a previous modification.
- (e) Item 9, (Amendment of Solicitation No. - Dated), and 10, (Modification of Contract/Order No. - Dated). Check the appropriate box and in the corresponding blanks insert the number and date of the original solicitation, contract, or order.
- (f) Item 12 (Accounting and Appropriation Data). When appropriate, indicate the impact of the modification on each affected accounting classification by inserting one of the following entries.
- (1) Accounting classification
Net increase \$
- (2) Accounting classification
Net decrease \$
- NOTE: If there are changes to multiple accounting classifications that cannot be placed in block 12, insert an asterisk and the words "See continuation sheet".
- (g) Item 13. Check the appropriate box to indicate the type of modification. Insert in the corresponding blank the authority under which the modification is issued. Check whether or not contractor must sign this document. (See FAR 43.103.)
- (h) Item 14 (Description of Amendment/Modification).
- (1) Organize amendments or modifications under the appropriate Uniform Contract Format (UCF) section headings from the applicable solicitation or contract. The UCF table of contents, however, shall not be set forth in this document
- (2) Indicate the impact of the modification on the overall total contract price by inserting one of the following entries:
- (i) Total contract price increased by \$
- (ii) Total contract price decreased by \$
- (iii) Total contract price unchanged.
- (3) State reason for modification.
- (4) When removing, reinstating, or adding funds, identify the contract items and accounting classifications.
- (5) When the SF 30 is used to reflect a determination by the contracting officer of the amount due in settlement of a contract terminated for the convenience of the Government, the entry in Item 14 of the modification may be limited to --
- (i) A reference to the letter determination; and
- (ii) A statement of the net amount determined to be due in settlement of the contract.
- (6) Include subject matter or short title of solicitation/contract where feasible.
- (i) Item 16B. The contracting officer's signature is not required on solicitation amendments. The contracting officer's signature is normally affixed last on supplemental agreements.

| | | | | | | | |
|---|--|--|---------------------|----------------------------------|-------------------|---|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE 1 OF 2 PAGES | | |
| 2. AMENDMENT/MODIFICATION NO. PS0001 | | 3. EFFECTIVE DATE See block 16(c) | | 4. REQUISITION/PURCHASE REQ. NO. | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY General Service Administration/ FAS 10304 Eaton Place Fairfax, VA 22030 | | 7. ADMINISTERED BY (If other than Item 6) Laura E. Seals, Contracting Officer General Service Administration/ FAS 10304 Eaton Place, Suite 2C-05 Fairfax, Va 22030 | | CODE | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 067641597 Attn: Janet L. Skahill | | | | (X) | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | (X) | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| | | | | | | 10B. DATED (SEE ITEM 13) 12/14/2011 | |
| CODE | | FACILITY CODE | | | | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offers submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

| | |
|-------------------------------------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| <input checked="" type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties |
| <input type="checkbox"/> | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See continuation on page 2.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)

16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)

(b) (6)

(b) (6)

(b) (6)

(b) (6)

INSTRUCTIONS

Instructions for items other than those that are self-explanatory, are as follows:

- (a) Item 1 (Contract ID Code). Insert the contract type identification code that appears in the title block of the contract being modified.
- (b) Item 3 (Effective date).
- (1) For a solicitation amendment, change order, or administrative change, the effective date shall be the issue date of the amendment, change order, or administrative change.
- (2) For a supplemental agreement, the effective date shall be the date agreed to by the contracting parties.
- (3) For a modification issued as an initial or confirming notice of termination for the convenience of the Government, the effective date and the modification number of the confirming notice shall be the same as the effective date and modification number of the initial notice.
- (4) For a modification converting a termination for default to a termination for the convenience of the Government, the effective date shall be the same as the effective date of the termination for default.
- (5) For a modification confirming the contracting officer's determination of the amount due in settlement of a contract termination, the effective date shall be the same as the effective date of the initial decision.
- (c) Item 6 (Issued By). Insert the name and address of the issuing office. If applicable, insert the appropriate issuing office code in the code block.
- (d) Item 8 (Name and Address of Contractor). For modifications to a contract or order, enter the contractor's name, address, and code as shown in the original contract or order, unless changed by this or a previous modification.
- (e) Item 9, (Amendment of Solicitation No. - Dated), and 10, (Modification of Contract/Order No. - Dated). Check the appropriate box and in the corresponding blanks insert the number and date of the original solicitation, contract, or order.
- (f) Item 12 (Accounting and Appropriation Data). When appropriate, indicate the impact of the modification on each affected accounting classification by inserting one of the following entries.
- (1) Accounting classification
Net increase \$
- (2) Accounting classification
Net decrease \$
- NOTE: If there are changes to multiple accounting classifications that cannot be placed in block 12, insert an asterisk and the words "See continuation sheet".
- (g) Item 13. Check the appropriate box to indicate the type of modification. Insert in the corresponding blank the authority under which the modification is issued. Check whether or not contractor must sign this document. (See FAR 43.103.)
- (h) Item 14 (Description of Amendment/Modification).
- (1) Organize amendments or modifications under the appropriate Uniform Contract Format (UCF) section headings from the applicable solicitation or contract. The UCF table of contents, however, shall not be set forth in this document
- (2) Indicate the impact of the modification on the overall total contract price by inserting one of the following entries:
- (i) Total contract price increased by \$
- (ii) Total contract price decreased by \$
- (iii) Total contract price unchanged.
- (3) State reason for modification.
- (4) When removing, reinstating, or adding funds, identify the contract items and accounting classifications.
- (5) When the SF 30 is used to reflect a determination by the contracting officer of the amount due in settlement of a contract terminated for the convenience of the Government, the entry in Item 14 of the modification may be limited to --
- (i) A reference to the letter determination; and
- (ii) A statement of the net amount determined to be due in settlement of the contract.
- (6) Include subject matter or short title of solicitation/contract where feasible.
- (i) Item 16B. The contracting officer's signature is not required on solicitation amendments. The contracting officer's signature is normally affixed last on supplemental agreements.

Contract # GS00Q12NSD0012

Modification No. PS0002

Page 2 of 2

The purpose of this modification to contract GS00Q12NSD0012 is to reflect the following changes below:

1. Changes were made to Table F.5.1 "Contract Deliverables" in section F.
2. In section G.1.3 the PCO contact information was updated.
3. In section G..2.1 "Basic Contract Modifications"- "including" was changed to "excluding Associated Government Fee".
4. Changes were made to G.4.2.- AGF payments are now submitted through GMM.
5. In section G.5.2 changes were made to the AGF fee collection requirements.
6. In section H.1 the period of performance was corrected to be 3 years and 3 months from date of award. The period of performance has NOT changed but in modification PS0001 it was accidentally stated as 4 years.
7. Section I was corrected so that the number outline is in order.
8. Changes in Table J-2 to reflect field names in GMM.
9. The Deliverable Status Form was removed from section Changes to J.2.1.
10. The total estimated dollar value of the contract is unchanged by this modification.

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|---|--|--------------------------------------|---------------------|--|-------------------|---|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE 1 OF 2 PAGES | | |
| 2. AMENDMENT/MODIFICATION NO. PS0002 | | 3. EFFECTIVE DATE See block 16(c) | | 4. REQUISITION/PURCHASE REQ. NO. | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY General Service Administration/ FAS 10304 Eaton Place Fairfax, VA 22030 | | CODE | | 7. ADMINISTERED BY (If other than Item 6) (b) (6) General Service Administration/ FAS 10304 Eaton Place, Suite 2C-05 Fairfax, Va 22030 | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 067641597 Attn: Janet L. Skahill | | | | (X) | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | (X) | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| | | | | | | 10B. DATED (SEE ITEM 13) 10/21/2011 | |
| CODE | | FACILITY CODE | | | | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offers submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM ONLY APPLIES TO MODIFICATION OF CONTRACTS/ORDERS.
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

| | |
|-------------------------------------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| <input checked="" type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties |
| <input type="checkbox"/> | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See continuation on page 2.

A

(b) (6)

INSTRUCTIONS

Instructions for items other than those that are self-explanatory, are as follows:

- (a) Item 1 (Contract ID Code). Insert the contract type identification code that appears in the title block of the contract being modified.
- (b) Item 3 (Effective date).
- (1) For a solicitation amendment, change order, or administrative change, the effective date shall be the issue date of the amendment, change order, or administrative change.
- (2) For a supplemental agreement, the effective date shall be the date agreed to by the contracting parties.
- (3) For a modification issued as an initial or confirming notice of termination for the convenience of the Government, the effective date and the modification number of the confirming notice shall be the same as the effective date and modification number of the initial notice.
- (4) For a modification converting a termination for default to a termination for the convenience of the Government, the effective date shall be the same as the effective date of the termination for default.
- (5) For a modification confirming the contracting officer's determination of the amount due in settlement of a contract termination, the effective date shall be the same as the effective date of the initial decision.
- (c) Item 6 (Issued By). Insert the name and address of the issuing office. If applicable, insert the appropriate issuing office code in the code block.
- (d) Item 8 (Name and Address of Contractor). For modifications to a contract or order, enter the contractor's name, address, and code as shown in the original contract or order, unless changed by this or a previous modification.
- (e) Item 9, (Amendment of Solicitation No. - Dated), and 10, (Modification of Contract/Order No. - Dated). Check the appropriate box and in the corresponding blanks insert the number and date of the original solicitation, contract, or order.
- (f) Item 12 (Accounting and Appropriation Data). When appropriate, indicate the impact of the modification on each affected accounting classification by inserting one of the following entries.
- (1) Accounting classification
Net increase \$
- (2) Accounting classification
Net decrease \$
- NOTE: If there are changes to multiple accounting classifications that cannot be placed in block 12, insert an asterisk and the words "See continuation sheet".
- (g) Item 13. Check the appropriate box to indicate the type of modification. Insert in the corresponding blank the authority under which the modification is issued. Check whether or not contractor must sign this document. (See FAR 43.103.)
- (h) Item 14 (Description of Amendment/Modification).
- (1) Organize amendments or modifications under the appropriate Uniform Contract Format (UCF) section headings from the applicable solicitation or contract. The UCF table of contents, however, shall not be set forth in this document
- (2) Indicate the impact of the modification on the overall total contract price by inserting one of the following entries:
- (i) Total contract price increased by \$
- (ii) Total contract price decreased by \$
- (iii) Total contract price unchanged.
- (3) State reason for modification.
- (4) When removing, reinstating, or adding funds, identify the contract items and accounting classifications.
- (5) When the SF 30 is used to reflect a determination by the contracting officer of the amount due in settlement of a contract terminated for the convenience of the Government, the entry in Item 14 of the modification may be limited to --
- (i) A reference to the letter determination; and
- (ii) A statement of the net amount determined to be due in settlement of the contract.
- (6) Include subject matter or short title of solicitation/contract where feasible.
- (i) Item 16B. The contracting officer's signature is not required on solicitation amendments. The contracting officer's signature is normally affixed last on supplemental agreements.

| | | | | | | | |
|--|--|---|--|--|--|--|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 2 | |
| 2. AMENDMENT/MODIFICATION NO. PS03 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO. | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY (b) (6) General Service Administration / FAS 10304 Eaton Place Fairfax VA, 22030 | | CODE QTAF | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) (b) (6) General Service Administration / FAS 10304 Eaton Place Fairfax VA, 22030 | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax VA, 22030-2844 067641597 | | | | 9A. AMENDMENT OF SOLICITATION NO. | | | |
| | | | | <input type="checkbox"/> | | 9B. DATED (SEE ITEM 11) | |
| | | | | <input checked="" type="checkbox"/> | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| CODE: | | | | FACILITY CODE: | | 10B. DATED (SEE ITEM 13) October 21, 2011 | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended ☐ is not extended.
Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If Required)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS,
IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14**

| | |
|-------------------------------------|--|
| <input type="checkbox"/> | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b). |
| <input checked="" type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties |
| <input type="checkbox"/> | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☐ is NOT ☒ is required to sign this document and return 1 copy to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

SEE CONTINUATION SHEET

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

| | | | |
|---|------------------------------------|--|------------------|
| 15A. NAME AND TITLE OF SIGNER (b) (6) | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (b) (6) | |
| 15B. CONTRACTOR/OFFEROR (b) (6) | 15C. DATE SIGNED (b) (6) | 16B. UNITED STATES OF AMERICA (b) (6) | 16C. DATE SIGNED |
| | | (Signature of Contracting Officer) | |

The purpose of this Modification is to reflect the following changes:

1. Language was added about the fee cap to section G.5.2 (2).
2. The total estimated dollar value of the contract is unchanged by this modification.

Table of Contents

Section G: Contract Administration Data

| Section | Page |
|--|------|
| G.1 Authorized Users..... | 2 |
| G.1.1 Roles and Responsibilities..... | 2 |
| G.1.2 GSA Program Manager | 2 |
| G.1.3 GSA Procuring Contracting Officer (PCO)..... | 2 |
| G.1.4 Ordering Contracting Officer (OCO)..... | 3 |
| G.1.5 Contracting Officer's Representative (COR) and Contracting Officer's Technical Representative (COTR) | 3 |
| G.1.6 Ombudsman | 3 |
| G.1.7 Contractor's Points of Contact..... | 4 |
| G.2 Contract Modifications | 4 |
| G.2.1 Basic Contract Modifications | 4 |
| G.2.2 Service Improvement Modifications..... | 5 |
| G.3 Ordering | 6 |
| G.3.1 Ordering Procedures..... | 7 |
| G.3.1.1 Fair Opportunity | 8 |
| G.3.1.2 Order Contents | 8 |
| G.3.1.3 Order Types | 8 |
| G.3.1.4 Orders involving Installation Support..... | 8 |
| G.3.1.5 Government Use of Credit Cards..... | 10 |
| G.3.1.6 Task Order Requests..... | 10 |
| G.3.1.7 Task Order Period of Performance | 10 |
| G.4 Administrative Reports and Meetings | 10 |
| G.4.1 Order Status Reports | 10 |
| G.4.2 Associated Government Fee (AGF) Summary Report..... | 11 |
| G.5 Billing..... | 11 |
| G.5.1 General Billing Requirements | 11 |
| G.5.1.1 Billing Format..... | 11 |
| G.5.1.2 Travel and Per Diem | 12 |
| G.5.1.3 Additional Centralized Billing Requirements | 13 |
| G.5.2 Associated Government Fee..... | 14 |
| G.5.3 Bills for Final Payment | 14 |
| G.5.4 Bill-Submission Schedule | 15 |
| G.5.5 Retention of Bills..... | 15 |
| G.6 Payment of Bills | 15 |
| G.6.1 Payment for Supplies/Services | 15 |
| G.6.2 Billing Disputes..... | 16 |

| | | |
|---------|---|----|
| G.6.3 | Use of Electronic Funds Transfer | 16 |
| G.7 | Program Development..... | 17 |
| G.7.1 | Marketing Efforts..... | 17 |
| G.7.1.1 | Marketing Calls | 17 |
| G.7.1.2 | Marketing Materials | 18 |
| G.7.1.3 | Trade Shows and Exhibitions | 18 |
| G.7.2 | Marketing Meetings/Conferences | 18 |
| G.8. | American Recovery and Reinvestment Act of 2009 | 18 |
| G.8.1 | Publicizing Contract Actions in Accordance with the American Recovery and Reinvestment Act of 2009: | 18 |
| G.9 | Contract Closeout | 19 |

G.1 Authorized Users

Only authorized users may place orders under the Basic Contract. In order to qualify as an authorized user for orders over the micro purchase threshold, a duly warranted Contracting Officer (as that term is defined in FAR 2.1) in good standing must have an appropriate signed delegation of authority from GSA. For purposes of this Basic Contract, these authorized users are identified as Ordering Contracting Officers (OCOs).

This Basic Contract is for use by all Federal agencies, authorized Federal contractors, and others as listed in General Services Administration (GSA) Order ADM 4800.2F, ELIGIBILITY TO USE GSA SOURCES OF SUPPLY AND SERVICES, September 17, 2009, as modified from time to time.

G.1.1 Roles and Responsibilities

This section describes the roles and responsibilities of Government personnel after Basic Contract award. The Government may modify the roles and responsibilities at any time during the period of performance of the Basic Contract.

G.1.2 GSA Program Manager

The Government has appointed a Program Manager, who shall perform various programmatic functions for the overall success of the CONNECTIONS II program. The Program Manager has no actual, apparent or implied authority to bind the Government for any acts or omissions.

G.1.3 GSA Procuring Contracting Officer (PCO)

The PCO is the sole and exclusive government official with actual authority to award the Basic Contract. After award of the Basic Contract, the PCO may delegate any or all of the contract administration functions described in FAR 42.302.

Laura Ely Seals
laura.seals@gsa.gov
Connections II Contracting Officer
General Services Administration
Federal Acquisition Service
10304 Eaton Place
Fairfax, Virginia 22030

In the event that the designated Contracting Officer is unavailable to sign a contract action, GSA reserves the right to authorize another warranted Contracting Officer to sign on their behalf.

G.1.4 Ordering Contracting Officer (OCO)

As described in Section G.1, only an authorized user, who is a delegated OCO by the PCO, may place and administer an Order under the Basic Contract. Upon request, the OCO for any specific Order shall provide a copy of the applicable delegation of authority.

The OCO for each Order is the sole and exclusive government official with actual authority to take actions which may bind the Government for that Order. Contractors shall ensure that an OCO has the required delegation by requesting a copy of the OCO delegation prior to award of an Order if the Contractor does not have a copy of the OCO delegation.

G.1.5 Contracting Officer's Representative (COR) and Contracting Officer's Technical Representative (COTR)

The OCO for each Order may designate a Contracting Officer's Representative (COR) or Contracting Officer's Technical Representative (COTR) to provide certain assistance to the OCO for that Order. The specific rights and responsibilities of the COR or COTR for each Order shall be described in writing, which upon request shall be provided to the Contractor. A COR/COTR has no actual, apparent or implied authority to bind the Government.

G.1.6 Ombudsman

Pursuant to FAR 16.505 (a)(9)(i) no protest is authorized in connection with the issuance or proposed issuance of an order under a task-order contract or delivery-order contract, except for (A) a protest on the grounds that the order increases the scope, period of performance, or maximum value of the contract; or (B) a protest of an order valued in excess of \$10 million. Note: this authority to protest expires on May 27, 2011, unless extended.

GSA has appointed an Ombudsman to review complaints from Contractors and ensure they are afforded a fair opportunity to be considered. The ombudsman is a senior GSA official who is independent of the PCO or OCO.

The Ombudsman is:

Task and Delivery Order Ombudsman
Office of the Chief Acquisition Officer
U.S. General Services Administration
1800 F Street, N.W.
Washington, DC 20405

G.1.7 Contractor's Points of Contact

The contractor shall maintain an organizational structure for management and administration of the contract. A list of all points of contact with the government shall be provided in the proposal. The contractor shall provide the PCO with an updated list of all points of contact within one business day after any change to this list.

G.2 Contract Modifications

Changes to the contract may be initiated at any time by the contractor or the government. The government may order changes within the scope of the contract in accordance with Section I FAR 52-243.1 CHANGES – FIXED-PRICE OR FAR 52-243.3 CHANGES – Time-and-Materials or Labor-Hours.

G.2.1 Basic Contract Modifications

The contractor may add or delete equipment or labor categories at any time. However, if the contractor proposes to discontinue an equipment item that has been installed under the contract, it must be maintained for at least one more year in accordance with Section C.2.1.9 (Warranty Service) or as otherwise specified in the order(s). The warranty shall begin at the time the final system acceptance form is signed.

The contractor shall propose any contract modifications to the PCO in accordance with the instructions provided to Connections II industry partners.

Proposals to modify the contract shall consist of two parts:

1. A cover letter that:
 - a. Includes the contract name and number, the name of the submitting organization, and the date of submission
 - b. Summarizes the proposed change
 - c. Includes a statement addressing the urgency of the request (as needed)
 - d. Includes a statement identifying the benefit to the government of the proposed contract modification
 - e. Includes a statement that submitted files are virus free
 - f. Provides information to demonstrate that new/changed prices are "fair and reasonable." (A URL to commercially available price information is recommended.)
2. Tables prepared in the Connections II Hosting Center (CNX II HC), in accordance with Section B.3, for each type of Contract Line Item Number (CLIN) affected. All table fields in the database shall be appropriately populated. Prices shall be submitted for evaluation, excluding Associated Government Fee (see Section G.5.2).

The contractor shall submit each proposal package via the Connections II Hosting Center (CHC).

Proposed contract modifications will not be binding until approved by the contractor and the PCO and formalized by a Standard Form 30 (Amendment of Solicitation/Modification of Contract). The contractor shall ensure that approved product or service changes are stated correctly on the contractor's Connections II web site.

Questions concerning proposal submission requirements or for obtaining status information regarding a particular proposal submission shall be submitted via e-mail to the PCO (see Section G.1.3).

G.2.2 Service Improvement Modifications

1. After Contract award, the government may solicit, and the contractor is encouraged to propose independently, improvements to the skills, services, features, or other requirements of the Contract. These improvements may be proposed to save money, to improve performance, or for any other purpose which presents a service advantage to the government. As part of the proposed changes, the contractor shall submit a price proposal and revisions to the technical proposal to the PCO for evaluation. Those proposed service improvements that are acceptable to the government will be processed as modifications to the Contract.
2. At a minimum, the following information shall be submitted by the contractor with each proposal:
 - a. A description of the difference between the existing Contract requirement and the proposed change, and the comparative advantages and disadvantages of each. This

description shall include, in the case of addition or changes to skill categories, a brief description of the new or changed skill, clear and concise explanation of pricing methodology. Supporting documentation may include data such as recognized national or regional surveys as well as studies of professional, public, and private organizations, used in establishing the proposed rate and compensation structure. The government may supplement the information provided in the proposal through Dunn and Bradstreet reports, DCAA audits, available industry market rates, or other available means.;

- b. Itemized requirements of the Contract which must be changed if the proposal is adopted, and the proposed revision to the Contract for each such change;
 - c. An estimate of the changes in performance and cost, if any, that will result from adoption of the proposal;
 - d. An evaluation of the effects that the proposed changes would have on collateral costs to the government, such as government-furnished property costs, costs of related items, and costs of maintenance, operation, and conversion (including government-premise equipment);
 - e. A statement of the time by which the Contract modification adopting the proposal must be issued so as to obtain the maximum benefits of the changes during the remainder of this Contract including supporting rationale; and
 - f. Any effect on the Contract or completion time or delivery schedule shall be identified.
3. The government will not be liable for proposal preparation costs or any delay in acting upon any proposal submitted pursuant to this clause. The contractor has the right to withdraw, in whole or in part, any proposal not accepted by the government within the period specified in the proposal. The decision of the PCO as to the acceptance of any such proposal under this Contract is final and not subject to the "Disputes" clause of this Contract.
4. The PCO may accept any proposal submitted pursuant to this clause by giving the contractor written notice thereof. This written notice will be given by issuance of a modification to the Contract. Unless and until a modification is executed to incorporate a proposal under the Contract, the contractor shall remain obligated to perform in accordance with the requirements, terms, and conditions of the existing Contract.
5. If a proposal submitted pursuant to this clause is accepted and applied to this Contract issued hereunder, the equitable adjustment increasing or decreasing the Contract price shall be in accordance with the procedures of the "Changes" clause. The resulting Contract modification will state that it is made pursuant to this clause.

G.3 Ordering

The contractor shall respond to RFQs issued by the OCO. The contractor shall maintain an

Internet-accessible, browser-based means for customers to obtain price quotes, place orders, track orders, change or discontinue them. Contractors are encouraged to use the same e-business practices that they use to support their commercial customers. The required level of support shall include maintenance and updates of Connections II equipment and labor within one business day after any contractual changes are approved by GSA.

G.3.1 Ordering Procedures

Ordering procedures must comply with the following:

- (a) FAR 16.505;
- (b) Orders are not exempt from the development of acquisition plans (see FAR Subpart 7.1), and an information technology acquisition strategy; (see FAR Part 39).
- (c) The Ordering Contracting Officer (OCO) shall include the evaluation procedures in Task Order Requests (TORs) and establish the time frame for responding to TORs, giving Offerors a reasonable proposal preparation time while taking into account the unique requirements and circumstances of the effort;
- (d) Time and Material type Task Orders require the OCO prepare a determination and findings per FAR 16.601(d).
- (e) If the contractor proposes pricing on in-scope items (i.e., equipment, labor, delivery costs) not already priced in the contract (un-priced items), the OCO will use FAR 16.505(b)(3) Pricing Orders to determine price reasonableness in accordance with FAR 15.4.
- (f) All costs associated with the preparation, presentation, and discussion of the Offeror's proposal in response to a TOR will be at the Offeror's sole and exclusive expense.
- (g) All Orders placed under the Basic Contract are subject to the terms and conditions of the Basic Contract at time of order award. In the event of any conflict between the Order and the Basic Contract, the Basic Contract will take precedence.
- (h) *Maximum order.* The Contractor is not obligated to honor: (1) Any order for a single item in excess of \$100 Million; (2) Any order for a combination of items in excess of \$100 Million; (see I.6 FAR 52.216-19)
- (i) Basic steps to awarding a task for a performance based contract are as follows:
 - 1. Develop requirements
 - 2. Conduct Market Research
 - 3. Develop a Statement of Work and Independent Government Estimate
 - 4. Ensure Fair Opportunity, FAR, and contract compliance
 - 5. Issue order
 - 6. Assure delivery and payment

G.3.1.1 Fair Opportunity

OCOs must follow the Fair Opportunity procedures specified in FAR 16.505(b)(1) and the exceptions to Fair Opportunity in FAR 16.505(b)(2).

G.3.1.2 Order Contents

Each written task order will contain, at a minimum, the following elements:

1. Date of Order
2. Contract Name and Number
3. Ordering Agency/Division/ Branch
4. Job/Task Description
5. Item Numbers, quantities, unit prices, deliverables
6. Period of Performance
7. Place of Performance
8. OCO and other responsible officials with phone numbers

G.3.1.3 Order Types

Task orders may be Fixed Price or Time and Materials. Cost Reimbursement task orders are NOT allowed under this contract.

G.3.1.4 Orders involving Installation Support

As stated in C.1.3 construction, alteration, and repair support services are only in scope as necessary to offer an integrated telecommunications solution provided that it is integral to and necessary for the effort stated in the task order. If an order requires installation support the following needs to be applied at the order level.

- (a) Installation Support task orders may be subject to the Service Contract Act (SCA) and the Davis-Bacon Act (DBA) if-
 - (1) The task order is principally for services but also requires a substantial and segregable amount of construction, alteration, renovation, painting, or repair work; and
 - (2) The aggregate dollar value of such construction work exceeds or is expected to exceed \$2,000 for DBA and \$2,500 if SCA.

- (b) SCA coverage under the contract. Task Order installation support requirements, may be subject to the SCA. Incorporate SCA clauses and minimum wage and fringe benefit requirements to all task orders for such maintenance and support work.

The Connections II contract does not include wage determinations or all applicable clauses for labor categories subject to the Service Contract Act. Each task order must be tailored to include the appropriate clauses and wage determinations.

- (c) DBA coverage under the contract. Contract construction, alteration, renovation, painting, and repair requirements (i.e., dry wall installation, building structural repair, paving repairs, etc.) are subject to the DBA. Incorporate DBA clauses and minimum wage requirements to all contract service calls or orders for construction, alteration, renovation, painting, or repairs to buildings or other works.

The Connections II contract does not include wage determinations or all applicable clauses for labor categories subject to the Davis Bacon Act. Each task order must be tailored to include the appropriate clauses and wage determinations.

- (d) Repairs versus maintenance. Some contract work may be characterized as either DBA painting/ repairs or SCA maintenance. For example, spot painting, or minor patching of a wall could be covered by either the DBA or the SCA. In those instances where task order requires construction trade skills (i.e., electrician, carpenter, plumber, painter, etc.), but it is unclear whether the work required is SCA maintenance or DBA painting/ repairs, apply the following rules—

- (1) Individual task orders which will require a total of 32 or more work-hours to perform shall be considered to be repair work subject to the DBA.
 - (2) Task orders which will require less than 32 work-hours to perform shall be considered to be maintenance subject to the SCA.
 - (3) Painting work of 200 square feet or more to be performed under an individual service call or order shall be considered to be subject to the DBA regardless of the total work-hours required.

- (e) The determination of labor standards application shall be made at the time the task order solicitation is prepared in those cases where requirements can be identified. Otherwise, the determination shall be made at the time the task order is placed against the contract. The awarded task order shall identify the labor standards law and contract wage determination which will apply to the work required.
- (f) Contracting officers may not avoid application of the DBA by splitting individual tasks between orders or contracts.

G.3.1.5 Government Use of Credit Cards

The contractor shall permit all authorized users (see Section G.1) to purchase Connections II products and services using government credit cards in accordance with ordering agency policy

G.3.1.6 Task Order Requests

Task Order Requests (TOR) will be issued by the OCO and will define the place of performance. Also included will be the Statement of Work (SOW) that describes the technical requirements for deliverable products, performance standards, and acceptance criteria. This request also will include customer benchmarks (as applicable), and performance requirements in detail, sufficient to permit accurate estimation of cost, work hours, computer time, other resources, a schedule, completion date, and the total price. The contractor may be required to commit to a Service Level Agreement. (See G.3.1.1 Fair Opportunity)

G.3.1.7 Task Order Period of Performance

The term for each Order placed under the Basic Contract shall be specified in the individual Order. Under no circumstances may an Order be placed under the Basic Contract if the Basic Contract has expired, or has been terminated or cancelled by the Government. Orders may be placed for over 5 years in length only if the OCO has fulfilled all of their agency policy and FAR requirements prior to issuing the order (e.g., this may require a D&F, etc). No existing Orders may extend more than five (5) years after the expiration of the Basic Contract. Order options, if included at initial issuance of the Order, may be exercised after the expiration date of the Basic Contract. Notwithstanding anything to the contrary above, a multi-year Order placed under the Basic Contract must be consistent with FAR Subpart 17 and any applicable funding restrictions. For orders extending beyond the Basic Contract expiration date in accordance with FAR 52.216-22, there shall be no increases to the year 10 prices for labor and equipment specified in Section B.

G.4 Administrative Reports and Meetings

G.4.1 Order Status Reporting

The contractor shall submit monthly order status reports via the online GWAC Management Module (GMM), for Self Service and Assisted Service orders. The report will contain order, financial, and delivery information pertaining to the order. The first monthly order status report is due within 30 days after the first order is received. Thereafter, the contractor shall update the order status monthly, with updated deliverable information, until the period of performance of the order has expired. Section J.2.1 provides detail description of the required information that will be captured in the report.

G.4.2 Associated Government Fee (AGF) Submittal and Payment

The contractor shall populate the AGF payment allocations made for each order via the GMM pay.gov capability. Where AGF for multiple invoice payments is due, contractors may consolidate the AGF owed into one Electronic Fund Transfer (EFT).

G.5 Billing

Detail billing requirements are defined in Section C.3.4.

G.5.1 General Billing Requirements

A proper bill for each order shall be submitted not later than the fifteenth day of the month following acceptance by the OCO of a product or service delivered under the contract. The government requires evidence that each charge has been properly authorized and priced correctly, or it may dispute the charge.

G.5.1.1 Billing Format

A separate bill for each order shall be submitted and shall contain, at a minimum, the following information:

1. Contractor name and address
2. Contractor representative
3. Contract number
4. Order number(s)
5. Accounting Control Transaction (ACT) number (assigned by the OCO on the order)
6. Period of performance (month services performed for work request orders, month deliverable completed for fixed price orders)
7. Bill number
8. Customer's name and address
9. For Fixed Price Orders, products delivered and accepted, listed by deliverable number; for Time and Materials orders, labor charges accepted during the period of performance
10. Travel and per diem charges
11. Total billed amount
12. Prompt payment discount offered (if applicable)

Payment to the contractor will not be made for temporary work stoppages due to circumstances beyond the control of the customer agency such as acts of God, inclement weather, power outages, and results thereof, or temporary closings of facilities at which

contractor personnel are performing. Such occurrences may, however, be justification for excusable delays.

The management services of the contractor, including the services of the Program Manager, shall be indirect charges unless the customer requires specified management support (e.g., a site manager) in the task order, in which case the salary of said manager may be billed as a direct charge. Otherwise, the compensation of Connection II managers for performing management services shall be indirect charges. The Program Manager's compensation shall be included in the contractor overhead portion of the fully burdened hourly rate for each item.

Overtime payments are unallowable except when authorized by the order. The government will not authorize overtime to compensate for shortcomings in contractor performance.

The government reserves the right to request that some of the work required by contractor personnel be performed during other than the Normal Business Day (7 AM to 7 PM, Monday through Friday). When the government requests performance other than day-shift hours, the contractor personnel may be compensated for shift differential. Shift differential shall be determined by the OCO on a case by case basis using documented local statute and/or local labor union agreements and will only be allowed when included in the order.

G.5.1.2 Travel and Per Diem

The contractor will be reimbursed by the government for travel and per diem expenses incurred by contractor personnel for travel specifically authorized in an order and approved by the government. Conditions and limitations applying to travel associated with work under this contract follow:

1. Travel costs approved under an order shall be included as unique costs but shall not be paid unless actual travel occurs and the government approves the costs.
2. If an order requires assignment of contractor personnel away from the employee's regular duty station for less than six (6) months, such assignments are considered temporary assignments.
3. If a task or series of tasks requires continuous assignment of contractor personnel at a location away from the employees' regular duty station for a continuous period of six (6) months or longer, such assignments are considered permanent assignments. The contractor may, at their discretion, accept assignments of less than six (6) months under permanent assignment terms. No relocation, travel, per diem expenses, or travel time will be allowed by the government for placing contractor personnel at permanent assignments.
4. Post differential, travel, and per diem expenses for contractor employees assigned to duty outside the United States shall be at the rates prescribed for government employees. The contractor is responsible for obtaining passports, visas, and other necessary documents and clearances at their own expense.

5. Normally the government will not reimburse any costs associated with the relocation of contractor personnel. For special circumstances, reimbursement may be authorized by the order. Payment to the contractor is contingent on the contractor providing the services as agreed (for instance, for a twelve-month period or through task completion).
6. Except as otherwise provided herein, payment will be made for actual common carrier fares plus cost of travel between the contractor employee's home or regular duty station and the carrier terminal and temporary duty points for travel by the most reasonable and economical means. If a contractor employee resides within 50 miles of a temporary duty station, he/she shall not be entitled to travel or per diem expenses for duty at that location.
7. Reimbursement for travel and per diem shall not exceed the rates and expenses allowed by government travel regulations for a government employee traveling under identical circumstances, and shall not exceed maximum limits authorized in the order.
8. Payment may be made for the use of a privately owned vehicle (POV) for official business in connection with approved temporary assignments, including travel between the regular duty station and temporary duty station, unless the temporary duty station is within 50 miles of their residence or regular duty station. Rates for, and use of, POV shall be per the direction of the Federal Travel Regulations (FTR).
9. Labor hour payments will be made for actual authorized travel time in support of approved orders using the same criteria as for government personnel traveling under the same circumstances. In general, the regulations provide that exempt employees traveling outside of normal work hours are not reimbursed for labor hours used in the performance of travel, and non-exempt employees are fully reimbursed for their labor hours used for travel. The contractor is responsible for ensuring that travel time outside of normal work hours is kept to a minimum.
10. Upon request, the contractor shall furnish schedules and mode of transportation to the government.
11. Travel and per diem payments are intended as reimbursement to contractor employees. Such payments are not intended as profit for the contractor nor are they intended to be subject to deduction or set-aside by the contractor.

G.5.1.3 Additional Centralized Billing Requirements

The contractor shall deliver centralized bills and billing support data to GSA via a mutually acceptable electronic medium. Centralized billing data shall be submitted monthly by the agreed calendar day

The three types of electronic media list below are acceptable to GSA, although other alternatives may be acceptable also:

1. File Transfer Protocol (FTP) file transmission (the preferred method)
2. CD-ROMs

3. E-mail attachments

G.5.2 Associated Government Fee

The contractor shall collect the Associated Government Fee from Connections II customers on a monthly basis throughout the life of the contract. The fee represents any direct or indirect costs incurred by the government associated with the Connections II contract such as, but not limited to, contract administration fee.

The Associated Government Fee for Contract Access is set at 1.5% (0.015). The Associated Government Fee for Contract Access will be applied to all products, services, or any other billed charges. On all Task Orders, regardless of Order type, Contractors are required to include the Associated Government Fee for Contract Access in the Contract Line Item Number (CLIN) as part of the price to the customer for all Loaded Hourly Labor Rates, Equipment prices and for any un-priced items proposed in a task order proposal. Materials provided under a Time and Materials task order, as defined in FAR 52.232-7, shall reflect the contractor's actual expense for the item and will include the Associated Government Fee for Contract Access.

This fee collection requirement is subject to the following:

1. The fee shall be included in the billed price of products, services, or any other billed charge, unless identified and directed by the GSA PCO to be a separate line item.
2. The government reserves the right to adjust the Associated Government Fee at any time during the life of the contract. The contractor shall effect the addition, adjustment or deletion of a fee only upon written notice of the GSA PCO or designee. The contractor shall implement the revised fee to be effective for invoicing in the next complete billing cycle. The contractor shall add, adjust or delete the fee at no additional cost to the government. **The total AGF collected per order will be capped at a set amount to be determined by the Connections II Program Office. For more information on this cap, please see the Connections II website (www.gsa.gov/connectionsii).**
3. The contractor shall forward the AGF to the government by electronic funds transfer. Contractors shall remit the AGF in U.S. dollars to GSA within 30 calendar days after the end of each calendar quarter for all invoice payments received during that calendar quarter. Where AGF for multiple invoice payments (on one or more Orders) is due, Contractors may consolidate the AGF owed into one payment. Collection and supporting documentation shall be subject to audit as defined in FAR 52.215-2 (Audit and Records).
4. AGF payments are to be remitted via Electronic Funds Transfer ("EFT"). Contractors are authorized to pay with a check only until the GMM has been updated to accept electronic payments or credit card payments. If paying by check, each check shall be annotated with the corresponding Connections II contract number only, and the reporting quarter.
5. If the full amount of the fee, based on the amount collected from billed customers, is not paid within the period specified by item 4 above, the nonpayment shall constitute a contract debt to the United States government under the terms of Part 32.6 of the FAR.

Interest shall be due and payable by the contractor on the entire amount owed at the prevailing U.S. Treasury rate. This interest calculation shall begin on the last calendar day of the month it is owed and shall continue until the entire amount owed is collected. The government may exercise all rights available to it under the Debt Collection Act of 1982.

6. Failure to submit the monthly *Associated Government Fee Summary Report* (see Section G.4.2), falsification of this report, or failure to pay the fee in a timely manner may result in termination of this contract for default under FAR 52.249-8, Default (Fixed-Price Supply and Service).

G.5.3 Bills for Final Payment

Bills for final payment must be so identified and submitted when tasks have been completed and no further charges are to be incurred. A copy of the written acceptance of task completion must be attached to final bills. These close-out bills, or a written notification that final invoicing has been completed, must be submitted to the ordering agency within 90 calendar days of order completion. All charges not submitted within 90 calendar days shall be borne by the contractor unless a request for extension is formally approved by the OCO.

G.5.4 Bill-Submission Schedule

The contractor shall submit a bill for the equipment or services delivered in accordance with the specifications of Section C.3.4 and this section.

G.5.5 Retention of Bills

The original paid bills related to a specific order or shall be maintained by the contractor for the life of the contract and made available to government auditors upon request. Copies of contractor paid bills, receipts, and travel vouchers completed in accordance with Federal Travel Regulations shall be maintained by the contractor and made available to the government upon request.

G.6 Payment of Bills

Payment of invoices will be made in arrears based upon acceptance by the government of the entire task or the tangible products delivered. The government will pay only for hours authorized, worked, and accepted.

If the supplies or services are rejected for failure to conform to the technical requirements of the contract, or any other contractually legitimate reason, the contractor will not be paid or will not be paid in full.

G.6.1 Payment for Supplies/Services

Approval for payment of contractor bills will only be made upon customer acceptance of billed equipment or services. For orders that have no tangible products, payment of the bill will be based upon OCO certification that satisfactory services were provided and contractor certification that the charges are accurate. The customer will only make payments for work

authorized in the order.

G.6.2 Billing Disputes

The contractor shall resolve billing disputes directly with the dispute initiator unless the dispute involves the terms and conditions of the Connections II contract, in which case the dispute shall be resolved with the GSA PCO. The contractor shall propose a mechanism for uniquely identifying each billing dispute to permit the dispute initiator to track the status. The contractor shall attempt to resolve billing disputes to the satisfaction of the dispute initiator within 60 calendar days following official notification from the government. The contractor shall take a proactive lead in resolving disputes promptly with the initiator of the dispute by establishing and maintaining meaningful dialogue directed toward a prompt, fair, and equitable resolution. In cases where a resolution is not forthcoming, the contractor shall submit partial resolutions (less than the total amount in dispute) to the dispute initiator for acceptance or denial. The OCO or the dispute initiator will respond within five business days with a proposed resolution. If either party wants to escalate the dispute to the PCO at any time, they may do so. Disputes that are not resolved within 60 calendar days or the approved extension time shall be escalated to the PCO. Any disputes escalated to the PCO will be resolved in accordance with Federal Acquisition Regulation (FAR) 52.233-1 (*Disputes*).

Once a dispute is resolved, the contractor shall process the associated credit or debit within two billing cycles, making sure that the debit or credit and the associated billing dispute identifier are clearly documented in the bill and assigned to the proper Billing Account Code.

G.6.3 Use of Electronic Funds Transfer

The contractor shall cooperate with the government to allow payment of bills via Electronic Funds Transfer (EFT) to the extent feasible. The specific payment method used shall be negotiated on a customer-by-customer basis after contract award.

If agreed to by the customer and the contractor, the agency shall pay approved Connections II charges via EFT. Otherwise, the parties shall agree on an alternative payment mechanism.

This clause shall apply to bills submitted during this contract, any extension thereof, and any contract Continuity of Services period if the parties agree to use EFT. However, either of the parties may, without explanation and by giving the other party 60 calendar days written advance notice, terminate the applicability of this clause and negotiate an acceptable alternative.

When an EFT payment plan is in effect, the following clauses (or portions of clauses) are applicable:

- FAR Clause No. 52.232-25 Prompt Payment (OCT 2008)
- FAR Clause No. 52.232-17 Interest (OCT 2008)

Unless otherwise stipulated in the order, the EFT procedure shall incorporate the following requirements:

1. In accordance with the requirements of Section G.5, the contractor shall submit a monthly bill, in the form and format prescribed, to each customer agency or sub-agency that uses EFT payment option not later than the 15th working day of each month after the close of each billing period.
2. A discount for exceeding prompt payment by the government shall be applied to the total current amount being billed on each bill under this EFT process. The discount shall be equal to the Treasury Department Value of Funds Rate in effect on the date the bill is submitted plus any applicable penalties.
3. Upon submission of the individual monthly bill, the contractor will be authorized by the agency or sub-agency to directly access the financial institution designated to withdraw the total billed amount with discount applied, not to exceed a maximum monthly amount (prescribed and periodically updated at six month intervals by the OCO). Payment shall be considered to have been made one working day after the date on which the bills were submitted.

G.7 Program Development

The contractor shall be responsible for a *Marketing Plan* and marketing materials that it deems necessary to continually expand customer agency awareness of this contract. The contractor shall describe in the *Marketing Plan* the products and services that will be sold, the target customers, the competition, the contractor's market-share objectives, and the plan for achieving this objective. The contractor is responsible for ongoing sales and marketing during the life of this contract. This Program Development shall commence not later than 30 calendar days following contract award.

G.7.1 Marketing Efforts

The contractor is responsible for ongoing marketing efforts during the life of this contract as specified below. This will commence not later than 30 calendar days after contract award, subject to the following:

- All marketing brochures shall conform to the requirements of the GSAR 552.203-71 and be approved by the PCO prior to issuance.
- Contractors shall not charge marketing costs as a direct cost item.
- Approval for marketing by the contractor does not obligate GSA to undertake, under this contract, any potential work identified.

G.7.1.1 Marketing Calls

The contractor shall prepare and give formal presentations to prospective GSA customers on the contract when requested by the government. These presentations will be consistent with materials previously reviewed and approved for use by GSA. The contractor shall also conduct marketing calls, and provide informal program briefings.

G.7.1.2 Marketing Materials

The contractor shall provide marketing materials that will enhance program and service visibility. The types of marketing materials provided shall be at the discretion of the contractor and may include brochures, pamphlets, visual aids, newsletters, technology updates, white papers, news releases, training tools and seminars, work tools and materials such as quick reference estimating/measuring tools, folders, pens, mouse pads, rolodex cards, and literature. The contractor shall provide sample marketing materials prior to distribution. GSA will have five working days to review and approve materials.

G.7.1.3 Trade Shows and Exhibitions

The contractor shall participate in at least two trade shows/exhibitions per contract year. GSA shall be notified at least two weeks prior to a show/exhibition in which the contractor plans to participate.

G.7.2 Marketing Meetings/Conferences

Meetings/conferences may be necessary to market services, resolve problems, or to facilitate understanding of the requirements of the contract. The participants at these meetings/conferences shall include members of the contractor's staff, the customer, and other representatives of the government. The GSA PCO and the contractor shall schedule these meetings/conferences. All contractor costs associated with the attendance at these meetings shall be incidental to the contract and shall not be separately billed.

G.8. American Recovery and Reinvestment Act of 2009

Agency Contracting officers shall ensure that the American Recovery and Reinvestment Act of 2009 is included at the task order level for any orders that will be funded with Recovery Act funds. G.8.1 provides reporting requirements for Contracting Officers and Contractors.

G.8.1 Publicizing Contract Actions in Accordance with the American Recovery and Reinvestment Act of 2009:

Agency Contracting officers are required to:

- Enter data in the FPDS on any action funded in whole or in part by the Recovery Act in accordance with FPDS instructions. source §4.603(b)
- Utilize the FedBizOpps.gov website to (a) identify the action as funded by the Recovery Act source §5.704(b)t; (b) publish pre-award notices for orders exceeding \$25,000 for "informational purposes only;" source 5.704(b) (c) describe supplies and services (including construction) in a narrative that is clear and unambiguous to the general public source §5.705(a); and (d) provide a rationale for awarding any action, including modifications and

orders, that is not both fixed-price and competitive, and include the rationale for using other than a fixed-price and/or competitive approach source §5.705(b).

Contractor Reporting Requirements:

On any action funded whole or in part by the Recovery Act, contractors shall comply with the reporting requirements as described in FAR 52.204-11 and deliverables as required in section F.

G.9 Contract Closeout

Contract closeout shall be accomplished within the guidelines set forth in:

- FAR Part 4 Administrative Matters
- FAR Part 42 Contract Administration and Audit Services
- GSA Order OGP 2800.1 Appendix 507A or successor(s)
- GSAM Subpart 504.8

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|--|--|---|--|---|--|---------------------------------------|--|--|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 2 | | | |
| 2. AMENDMENT/MODIFICATION NO. PA04 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. <i>(If applicable)</i> | | | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE | | | |
| 8. NAME AND ADDRESS OF CONTRACTOR <i>(No., Street, County, State, and Zip Code)</i> General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax VA, 22030-2844 067641597 | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | | | |
| | | | | | | 9B. DATED <i>(SEE ITEM 11)</i> | | | |
| | | | | CODE: | | <input checked="" type="checkbox"/> | | 10A. MODIFICATION OF CONTRACT/ORDER NO. GS00Q12NSD0012 | |
| | | | | | | | | 10B. DATED <i>(SEE ITEM 13)</i> October 21, 2011 | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | | | |
| <input type="checkbox"/> The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA <i>(If Required)</i> | | | | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | | | | | | | | | |
| <input type="checkbox"/> A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: <i>(Specify Authority)</i> THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. | | | | | | | | | |
| <input type="checkbox"/> B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES <i>(such as changes in paying office, appropriation date, etc.)</i> SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43,103 (b). | | | | | | | | | |
| <input checked="" type="checkbox"/> C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties | | | | | | | | | |
| <input type="checkbox"/> D. OTHER <i>(Specify type of modification and authority)</i> | | | | | | | | | |
| E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is NOT is required to sign this document and return 1 copy to the issuing office. | | | | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) | | | | | | | | | |
| SEE CONTINUATION SHEET | | | | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | | | | |
| 15A. NAME AND TITLE OF SIGNER | | | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (b) (6) | | | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | | 16B. UNITED STATES OF AMERICA (b) (6) | | 16C. | | | |
| | | | | | | | | | |
| (Signature of person authorized to sign) | | | | (Signature of Contracting Officer) | | | | | |

The purpose of this Modification is to reflect the following changes:

1. Section G.1.3, Contracting Officer **address**, is revised to read:
U.S. General Services Administration
1800F Street NW
4th floor/ (QTAFA)
Washington, DC 20405-0001

All subsequent modifications shall reflect this updated address.

2. The total estimated dollar value of the contract is unchanged by this modification.

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|--|--|---|---------------------|---|--------------------------------------|---|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 1 | | |
| 2. AMENDMENT/MODIFICATION NO. PA05 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 Attn: Laura E. Seals (703) 306-6461 | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 Attn: Laura E. Seals (703) 306-6461 | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax VA, 22030-2844 067641597 | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | CODE: | | FACILITY CODE: | |
| | | | | | | 10B. DATED (SEE ITEM 13) October 21, 2011 | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |

☐ The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended ☐ is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

| | |
|---|--|
| 12. ACCOUNTING AND APPROPRIATION DATA (If Required) | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | |
| <input type="checkbox"/> | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b). |
| <input checked="" type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103 (a)(3) Bilateral Modification by Mutual Agreement Between the Parties |
| <input type="checkbox"/> | D. OTHER (Specify type of modification and authority) |

E. IMPORTANT: Contractor ☒ is NOT is required to sign this document and return 1 copy to the issuing office.

| | |
|--|--|
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) | |
| The purpose of this modification to GS00Q12NSD0018 is to reflect the following changes below: | |
| <ol style="list-style-type: none"> In Section G.1.3 the Procuring Contracting Officer (PCO) has changed from Dinaira M. Borba to Laura E. Seals. The total estimated dollar value of the contract is unchanged by this modification. | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | |

| | | | |
|--|--|------------------|--|
| 15A. NAME AND TITLE OF SIGNER | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | |
| (Signature of person authorized to sign) | | (b) (6) | |

| | | | | | | | |
|--|--|---|---------------------|--|------------------------------------|---|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 1 | | |
| 2. AMENDMENT/MODIFICATION NO. PO06 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 Attn: Justine Cole | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 Attn: Justine Cole | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 DUNS: 067641597 | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | CODE: | | FACILITY CODE: | |
| | | | | | | 10B. DATED (SEE ITEM 13) October 21, 2011 | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |

☐ The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers ☐ is extended ☐ is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If Required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14

| | |
|-------------------------------------|--|
| <input type="checkbox"/> | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b). |
| <input type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: |
| <input checked="" type="checkbox"/> | D. OTHER (Specify type of modification and authority) FAR 52.217-9 |

E. IMPORTANT: Contractor ☒ is NOT is required to sign this document and return ___copy to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
The purpose of this modification is to:

- In accordance with Contract Section H.1 (Type and Term of Contract) and pursuant to (Clause I.9) FAR 52.217-9 (Option to Extend the Term of the Contract (Mar 2000)), the Government hereby elects to exercise the first option period (twelve months) of the contract. The period of performance for the first option period is January 19, 2015 to January 18, 2016.
- The total estimated dollar value of the contract is unchanged by this modification.

Except as provided herein, all terms and conditions of the document referenced in Item

| | | | |
|--|--|------------------|---------|
| 15A. NAME AND TITLE OF SIGNER | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | (b) (6) |
| (Signature of person authorized to sign) | | | |

| | | | | | | | |
|--|--|---|---------------------|---|------------------------------------|-----------------------------------|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 3 | | |
| 2. AMENDMENT/MODIFICATION NO. PA07 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 Attn: Bridget Gotay (703) 306-6563 | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax VA, 22030-2844 067641597 Attn: Yenifer Camacho | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | CODE: | | FACILITY CODE: | |
| 10B. DATED (SEE ITEM 13) October 21, 2011 | | | | | | | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |
| <input type="checkbox"/> The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA (If Required) | | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | | | | | | | |
| A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. | | | | | | | |
| <input checked="" type="checkbox"/> B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43,103 (b). | | | | | | | |
| C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: | | | | | | | |
| D. OTHER (Specify type of modification and authority) | | | | | | | |
| E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is NOT is required to sign this document and return __copy to the issuing office. | | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) | | | | | | | |
| SEE CONTINUATION SHEET | | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | | |
| 15A. NAME AND TITLE OF SIGNER | | | | | | | |
| 15B. CONTRACTOR/OFFEROR | | | 15C. DATE SIGNED | | (b) (6) | | |
| (Signature of person authorized to sign) | | | | | | | |

The purpose of this Modification is to reflect the following changes:

Contract GS00Q12NSD0012 G.1.3, GSA Procuring Contracting Officer (PCO) is modified as follows:

| | |
|---|---|
| FROM: Laura Seals laura.seals@gsa.gov Connections II Contracting Officer General Services Administration Federal Acquisition Service 10304 Eaton Place Fairfax, Virginia 22030 | TO: Susan K. DiGiacomo susan.digiacomog@gsa.gov Connections II Contracting Officer General Services Administration Federal Acquisition Service 1800 F Street NW, 4th Floor (QTAFA) Washington DC 20405-0001 |
|---|---|

1. Table F.5.1 Contract Deliverables format is modified as follows:

Order Status Report –

FROM: Government online tool - GWAC Management Module (GMM)
TO: Government online tool - Contract Payment Reporting Module (CPRM)

And

Associated Government Fee Summary Report

FROM: The contractor shall provide monthly reports via email
TO: The contractor shall provide quarterly submittal and payment online (CPRM)

And

Associated Government Fee Summary Report

FROM: Government specified content; Contractor-proposed electronic format
TO: Government online tool (CPRM)

2. G.4.1 Order Status Reporting is modified as follows:

The contractor shall submit monthly order status reports via the online –

FROM: GWAC Management Module (GMM)
TO: Contract Payment Reporting Module (CPRM)

And the sentence “If the contractor has nothing to report, it shall report “\$0”. is added.

3. G.4.2 Associated Government Fee (AGF) Submittal and Payment is modified as follows:

The contractor shall populate the AGF payment allocations made for each order via the –

FROM: GMM
TO: CPRM

4. G.5.2 Associated Government Fee, Paragraph Number 4, is modified as follows:

FROM: AGF payments are to be remitted via Electronic Funds Transfer (“EFT”). Contractors are authorized to pay with a check only until the GMM has been updated to accept electronic payments or credit card payments. If paying by check, each check shall be annotated with the corresponding Connections II contract number only, and the reporting quarter.

TO: AGF payments are to be remitted via Electronic Funds Transfer (“EFT”). Contractors are authorized to pay by electronic payments through the CPRM.

5. I.12 is modified to add FAR Clause 52.222-99 Establishing a Minimum Wage for Contractors (JUL 2014) to the contract. Section numbering is updated throughout Section I.
6. J.2.1 Contractor Monthly Order Status Reporting and J.2.1.1 Order Information Form is modified as follows:

The contractor shall submit monthly status reporting via the online tool –
FROM: GWAC Management Module (GMM)
TO: Contract Payment Reporting Module (CPRM)
7. J.2.2 Associated Government Fees (AGF) Submittal and Payments is modified as follows:
The information shall be entered in the –
FROM: GMM
TO: CPRM

The total estimated dollar value of the contract is unchanged by this modification.

| | | | | | | |
|--|--|---|---------------------|---|------------------------------------|-----------------------------------|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 1 | |
| 2. AMENDMENT/MODIFICATION NO. PO08 | | 3. EFFECTIVE DATE 19 January 2016 | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. (If applicable) |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE QTAFa | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) U.S. General Services Administration 1800F Street NW – 4th floor (QTAFa) Washington, DC 20405-0001 (b) (6) | | CODE |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 DUNS: 067641597 | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. |
| | | | | | | 9B. DATED (SEE ITEM 11) |
| | | | | CODE: | | FACILITY CODE: |
| 10B. DATED (SEE ITEM 13) October 21, 2011 | | | | | | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | |
| <input type="checkbox"/> The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA (If Required) | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | | | | | | |
| A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. | | | | | | |
| B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43,103 (b). | | | | | | |
| C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: | | | | | | |
| <input checked="" type="checkbox"/> D. OTHER (Specify type of modification and authority) FAR 52.217-9 | | | | | | |
| E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is NOT is required to sign this document and return ___copy to the issuing office. | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) The purpose of this modification is to: <ol style="list-style-type: none"> In accordance with Contract Section H.1 (Type and Term of Contract) and pursuant to (Clause I.9) FAR 52.217-9 (Option to Extend the Term of the Contract (Mar 2000)), the Government hereby elects to exercise the second option period (twelve months) of the contract. The period of performance for the second option period is January 19, 2016 to January 18, 2017. The total estimated dollar value of the contract is unchanged by this modification. | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | |
| 15A. NAME AND TITLE OF SIGNER | | | | (b) (6) | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | | (b) (6) | | |
| (Signature of person authorized to sign) | | | | | | |

| | | | | | | | |
|--|--|---|---------------------|--|------------------------------------|-------------------------------------|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE | | PAGE OF PAGES 1 3 | | |
| 2. AMENDMENT/MODIFICATION NO. PS09 | | 3. EFFECTIVE DATE See Block 16C | | 4. REQUISITION/PURCHASE REQ. NO | | 5. PROJECT NO. (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration 1800F Street NW – 4th floor (QT2A1FA) Washington, DC 20405-0001 Attn: Ruth D. McDuffie (202) 501-0043 | | CODE QT2A1FA | | 7. ADMINISTERED BY (IF OTHER THAN ITEM 6) | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State, and Zip Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax VA, 22030-2844 Attn: Yenifer Camacho | | | | <input type="checkbox"/> | | 9A. AMENDMENT OF SOLICITATION NO. | |
| | | | | | | 9B. DATED (SEE ITEM 11) | |
| | | | | CODE: 067641597 | | <input checked="" type="checkbox"/> | |
| FACILITY CODE: | | | | | | | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |
| <input type="checkbox"/> The above numbered, solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers, FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA (If Required) | | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO., AS DESCRIBED IN ITEM 14 | | | | | | | |
| A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify Authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. | | | | | | | |
| B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103 (b). | | | | | | | |
| <input checked="" type="checkbox"/> C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103 (a) (3) Bilateral Modification by Mutual Agreement Between the Parties | | | | | | | |
| D. OTHER (Specify type of modification and authority) | | | | | | | |
| E. IMPORTANT: Contractor <input type="checkbox"/> is NOT <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copy to the issuing office. | | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) | | | | | | | |
| SEE CONTINUATION SHEET | | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | | |
| 15A. NAME AND TITLE OF SIGNER | | | | 16A. NAME AND TITLE OF CONTRACTING OFFICER Ruth D. McDuffie, Contracting Officer | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | | 16B. UNITED STATES OF AMERICA | | 16C. DATE SIGNED | |
| (Signature of person authorized to sign) | | | | (Signature of Contracting Officer) | | | |

The purpose of this Modification is to reflect the following changes:

1. Contract GS00Q12NSD0012 G.1.3, GSA
Procuring Contracting Officer (PCO) is
modified as follows:

FROM: Susan K. DiGiacomo
susan.digiacomogsa.gov
Connections II Contracting Officer
General Services Administration
Federal Acquisition Service
1800 F Street NW, 4th Floor (QT2A1FA)
Washington, DC 20405-0001

TO: Ruth D. McDuffie
ruth.mcduffiegsa.gov
Connections II Contracting Officer
General Services Administration
Federal Acquisition Service
1800 F Street NW, 4th Floor (QT2A1FA)
Washington, DC 20405-0001

2. Table F.5-1 Contract Deliverables format is modified as follows:

FROM: Associated Government Fee Summary Report
TO: Associated Government Fee

And

FROM: The contractor shall provide monthly reports via email
TO: The contractor shall provide monthly reports and payment through the CPRM system using Pay.Gov

3. G.4.1 Order Status Reporting is modified as follows:

ADD: The contractor shall submit in CPRM an electronic copy of the SF30 (or equivalent) and the description of the requirement awarded by an OCO. The description should include the requirements document, whether that be in the form of a copy of the task order, Statement of Work (SOW), Statement of Objective (SOO), Performance Work Statement (PWS), Bill of Materials (BOM), or Purchase Order (PO), etc.

REMOVE: Remove the sentence "If the contractor has nothing to report, it shall report "\$0".

4. G.4.2 Associated Government Fee (AGF) Summary Report is modified as follows:

ADD: If there are no invoices to report for the calendar quarter, the contractor must submit a Zero (\$0.00) invoice data entry for each active Task Order as soon as you identify you will have no invoices for that quarter.

5. G.5.2 Associated Government Fee, item 4., is modified as follows:

FROM: AGF payments are to be remitted via Electronic Funds Transfer ("EFT"). Contractors are authorized to pay by electronic payments through the CPRM.
TO: Contractors are to submit the Associated Government Fee (also known as Contract Access Fee) payments electronically using Pay.gov via the CPRM system only.

6. H.14 Electronic Access to the Contract is modified as follows:

FROM: The contractor shall be responsible to ensure that current year GSA pricing is posted and publicly available. Current year prices are releasable under the Freedom of Information Act (FOIA).
TO: The contractor shall be responsible to ensure that current year GSA pricing includes the 1.5% Associated Government Fee (AGF), is posted and publicly available. Current year prices are releasable under the Freedom of Information Act (FOIA)

7. J.2.1 Contractor Monthly Order Status Reporting is modified as follows:

FROM: The order status report consists of three main sections:
TO: The order status report consists of two main sections:

8. The total estimated dollar value of the contract is unchanged by this modification.

| | | | | | | | |
|--|--|---------------------------------|----------------------------|--|-------------------|--|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | 1. CONTRACT ID CODE N/A | | PAGE 1 OF 1 PAGES | | |
| 2. AMENDMENT/MODIFICATION NUMBER PO10 | | 3. EFFECTIVE DATE 01/19/2017 | | 4. REQUISITION/PURCHASE REQUISITION NUMBER | | 5. PROJECT NUMBER (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration FAS-ITC Office of Acquisition Operations 1800 F Street NW 4th Floor/QT2A1FA Washington DC 20405-0001 | | CODE QT2A1FA | | 7. ADMINISTERED BY (If other than Item 6) | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 ATTN: Janet Skahill | | | | (X) | | 9A. AMENDMENT OF SOLICITATION NUMBER | |
| | | | | <input type="checkbox"/> | | 9B. DATED (SEE ITEM 11) | |
| | | | | (X) | | 10A. MODIFICATION OF CONTRACT/ORDER NUMBER GS00Q12NSD0012 | |
| | | | | (X) | | 10B. DATED (SEE ITEM 13) October 21, 2011 | |
| CODE 067641597 | | FACILITY CODE | | | | | |

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended. ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NUMBER AS DESCRIBED IN ITEM 14.

| | |
|--------------------------|---|
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NUMBER IN ITEM 10A. |
| <input type="checkbox"/> | |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). |
| <input type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: |
| (X) | D. OTHER (Specify type of modification and authority) 52-217-9 |

E. IMPORTANT: Contractor ☒ is not ☐ is required to sign this document and return 1 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

1. The purpose of this modification is to exercise the Government's unilateral right to exercise an Option in accordance with the clause FAR 52.217-9, Option to Extend the Term of the Contract.
2. The Government hereby exercises Option Period 3 in accordance with Contract Section H.1 (Type and Term of Contract). The period of performance for the third option period is January 19, 2017 to January 18, 2018.
3. The total estimated dollar value of the contract is unchanged by this modification.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

| | | | |
|---|--|--|--|
| 15A. NAME AND TITLE OF SIGNER (Type or print) | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Ruth Diane McDuffie, Contracting Officer | |
| 15B. CONTRACTOR/OFFEROR (Signature of person authorized to sign) | | 15C. DATE SIGNED (b) (6) | |

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| | | | | | | | |
|---|---|---------------------------------|--|--|--|--|--|
| AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT | | | | 1. CONTRACT ID CODE N/A | | PAGE 1 OF 1 PAGES | |
| 2. AMENDMENT/MODIFICATION NUMBER PO11 | | 3. EFFECTIVE DATE 01/19/2018 | | 4. REQUISITION/PURCHASE REQUISITION NUMBER | | 5. PROJECT NUMBER (If applicable) | |
| 6. ISSUED BY U.S. General Services Administration FAS-ITC Office of Acquisition Operations 1800 F Street NW 4th Floor/QT2A1FA Washington DC 20405-0001 | | CODE QT2A1FA | | 7. ADMINISTERED BY (If other than Item 6) | | CODE | |
| 8. NAME AND ADDRESS OF CONTRACTOR (Number, street, county, State and ZIP Code) General Dynamics Information Technology, Inc. 3211 Jermantown Road Fairfax, VA 22030-2844 | | | | (X) | | 9A. AMENDMENT OF SOLICITATION NUMBER | |
| | | | | <input type="checkbox"/> | | 9B. DATED (SEE ITEM 11) | |
| | | | | (X) | | 10A. MODIFICATION OF CONTRACT/ORDER NUMBER GS00Q12NSD0012 | |
| CODE 067641597 | | | | FACILITY CODE | | 10B. DATED (SEE ITEM 13) October 21, 2011 | |
| 11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS | | | | | | | |
| <input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or electronic communication which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or electronic communication, provided each letter or electronic communication makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified. | | | | | | | |
| 12. ACCOUNTING AND APPROPRIATION DATA (If required) | | | | | | | |
| 13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NUMBER AS DESCRIBED IN ITEM 14. | | | | | | | |
| CHECK ONE | A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NUMBER IN ITEM 10A. | | | | | | |
| <input type="checkbox"/> | | | | | | | |
| <input type="checkbox"/> | B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation data, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b). | | | | | | |
| <input type="checkbox"/> | C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: | | | | | | |
| (X) | D. OTHER (Specify type of modification and authority) 52-217-9 | | | | | | |
| E. IMPORTANT: Contractor <input checked="" type="checkbox"/> is not <input type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office. | | | | | | | |
| 14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) | | | | | | | |
| 1. The purpose of this modification is to exercise the Government's unilateral right to exercise an Option in accordance with the clause FAR 52.217-9, Option to Extend the Term of the Contract. 2. The Government hereby exercises Option Period 4 in accordance with Contract Section H.1 (Type and Term of Contract). The period of performance for the third option period is January 19, 2018 to January 18, 2019. 3. The total estimated dollar value of the contract is unchanged by this modification. | | | | | | | |
| Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect. | | | | | | | |
| 15A. NAME AND TITLE OF SIGNER (Type or print) | | | | 16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Ruth Diane McDuffie, Contracting Officer | | | |
| 15B. CONTRACTOR/OFFEROR | | 15C. DATE SIGNED | | 16B. UNITED STATES OF AMERICA RUTH MCDUFFIE | | 16C. DATE SIGNED | |
| (Signature of person authorized to sign) | | | | (Signature of Contracting Officer) | | 01/09/2018 | |

Previous edition unusable

INSTRUCTIONS (Back Page):

Instructions for items other than those that are self-explanatory, are as follows:

- (a) Item 1 (Contract ID Code). Insert the contract type identification code that appears in the title block of the contract being modified.
- (b) Item 3 (Effective date).
- (1) For a solicitation amendment, change order, or administrative change, the effective date shall be the issue date of the amendment, change order, or administrative change.
 - (2) For a supplemental agreement, the effective date shall be the date agreed to by the contracting parties.
 - (3) For a modification issued as an initial or confirming notice of termination for the convenience of the Government, the effective date and the modification number of the confirming notice shall be the same as the effective date and modification number of the initial notice.
 - (4) For a modification converting a termination for default to a termination for the convenience of the Government, the effective date shall be the same as the effective date of the termination for default.
 - (5) For a modification confirming the contracting officer's determination of the amount due in settlement of a contract termination, the effective date shall be the same as the effective date of the initial decision.
- (c) Item 6 (Issued By). Insert the name and address of the issuing office. If applicable, insert the appropriate issuing office code in the code block.
- (d) Item 8 (Name and Address of Contractor). For modifications to a contract or order, enter the contractor's name, address, and code as shown in the original contract or order, unless changed by this or a previous modification.
- (e) Items 9, (Amendment of Solicitation Number - Dated), and 10, (Modification of Contract/Order Number - Dated). Check the appropriate box and in the corresponding blanks insert the number and date of the original solicitation, contract, or order.
- (f) Item 12 (Accounting and Appropriation Data). When appropriate, indicate the impact of the modification on each affected accounting classification by inserting one of the following entries:
- (1) Accounting classification _____
Net increase \$ _____
 - (2) Accounting classification _____
Net decrease \$ _____
- NOTE: If there are changes to multiple accounting classifications that cannot be placed in block 12, insert an asterisk and the words "See continuation sheet".
- (g) Item 13. Check the appropriate box to indicate the type of modification. Insert in the corresponding blank the authority under which the modification is issued. Check whether or not contractor must sign this document. (See FAR 43.103.)
- (h) Item 14 (Description of Amendment/Modification).
- (1) Organize amendments or modifications under the appropriate Uniform Contract Format (UCF) section headings from the applicable solicitation or contract. The UCF table of contents, however, shall not be set forth in this document.
 - (2) Indicate the impact of the modification on the overall total contract price by inserting one of the following entries:
 - (i) Total contract price increased by \$ _____
 - (ii) Total contract price decreased by \$ _____
 - (iii) Total contract price unchanged.
 - (3) State reason for modification.
 - (4) When removing, reinstating, or adding funds, identify the contract items and accounting classifications.
 - (5) When the SF 30 is used to reflect a determination by the contracting officer of the amount due in settlement of a contract terminated for the convenience of the Government, the entry in Item 14 of the modification may be limited to --
 - (i) A reference to the letter determination; and
 - (ii) A statement of the net amount determined to be due in settlement of the contract.
 - (6) Include subject matter or short title of solicitation/contract where feasible.
- (i) Item 16B. The contracting officer's signature is not required on solicitation amendments. The contracting officer's signature is normally affixed last on supplemental agreements.

Table of Contents

Section C: Descriptions/Specifications/Work Statement

| Section | Page |
|--|-----------|
| C.1 Connections II Contract Scope | 1 |
| C.1.1 Authorized Users..... | 1 |
| C.1.2 Geographic Scope | 1 |
| C.1.3 Operational Scope..... | 1 |
| C.1.4 Connections II Solutions..... | 1 |
| C.1.5 Organization of this Statement of Work..... | 2 |
| C.2 Connections II Equipment and Services | 2 |
| C.2.1 General Requirements | 2 |
| C.2.1.1 Performance and Quality..... | 3 |
| C.2.1.2 Environmental Constraints | 3 |
| C.2.1.3 Electromagnetic Compatibility | 3 |
| C.2.1.4 Accessibility to the Disabled (Section 508 Requirements) | 3 |
| C.2.1.5 Encryption..... | 4 |
| C.2.1.6 Special International Requirements (Homologation) | 4 |
| C.2.1.7 Installation and Testing..... | 4 |
| C.2.1.8 Maintenance..... | 5 |
| C.2.1.9 Warranty Service | 5 |
| C.2.1.10 Spares Inventory..... | 5 |
| C.2.1.11 Maintenance of Legacy Equipment | 5 |
| C.2.1.12 Sustainable Equipment, Services, and Solutions | 5 |
| C.2.2 Communications and Networking Solution | 6 |
| C.2.2.1 Communications and Networking Equipment Types | 6 |
| C.2.3 Building/Campus Facility Preparation | 9 |
| C.2.3.1 BUILDING/CAMPUS FACILITY PREPARATION EQUIPMENT TYPES | 10 |
| C.2.4 Operations Administration & Management (OA&M) | 10 |
| C.2.4.1 Operations Administration & Management Equipment Types | 11 |
| C.2.5 Customer Service and Technical Support | 11 |
| C.2.5.1 Customer Service and Technical Support Equipment..... | 12 |
| C.3 Contract Management and Operations | 13 |
| C.3.1 Customer Service | 13 |
| C.3.2 Task Ordering..... | 13 |
| C.3.3 Supply Chain Risk Management (SCRM)..... | 13 |
| C.3.4 Billing..... | 15 |
| C.3.5 Training | 16 |
| C.3.6 Inventory Management | 16 |
| C.3.7 Codes, Regulations, and Standards | 16 |

| | | |
|-------|---------------------------|----|
| C.3.8 | Permits and Licenses..... | 16 |
|-------|---------------------------|----|

List of Figures and Tables

| Figure/Table | | Page |
|--------------|---|------|
| Table C-1. | Connections II Solution Types | 2 |
| Table C-2. | Communications and Networking Equipment Types | 7 |
| Table C-3. | Building/Campus Facility Preparation Equipment Types | 10 |
| Table C-4. | Operations, Administration & Management Equipment Types | 11 |
| Table C-5. | Customer Service and Technical Support Equipment Types..... | 12 |
| Figure C-1. | Direct and Centralized Billing | 15 |

C.1 Connections II Contract Scope

C.1.1 Authorized Users

This contract is for the use of all federal agencies, authorized federal contractors, agency-sponsored universities and laboratories and, as authorized by law or regulation, state, local, and tribal governments, and other organizations. All organizations listed in General Services Administration (GSA) Order ADM 4800.2F (as updated) are eligible.

C.1.2 Geographic Scope

The minimum geographic requirement is contractors shall provide services within the Continental United States. Connections II contractors are not required to deliver services in foreign countries, but can propose solutions on task orders based on their company's ability to deliver those services in the specified geographic area.

C.1.3 Operational Scope

The Connections II scope includes all labor and equipment necessary to support communications and networking solutions at the Local Area Network (LAN), building, campus, and enterprise level. Labor categories specify both professional and technical expertise to support the full solution life cycle, including, but not limited to, analysis, planning, design, specification, implementation, integration and management of network services and equipment. The scope also includes any new labor and equipment that may emerge in the marketplace for providing comprehensive telecommunications over the life of the contract. Construction, alteration, and repair support services are only in scope as necessary to offer a complete telecommunications solution provided that it is integral to and necessary for the effort stated in the task order. There shall be no order placed for which construction, alteration, or repair is the principal purpose of the order.

The direct provision of network services, such as services that provide transport and access to and between customer sites, such as those provided by Incumbent Local Exchange Carriers, Competitive Local Exchange Carriers, Wireless Telephone Carriers, Interexchange Carriers, Satellite Providers, or Internet Service Providers **are out of scope**.

C.1.4 Connections II Solutions

The Connections II acquisition encompasses a broad range of solution focus areas. The four solution types detailed in Table C-1 below are provided to demonstrate the core capabilities of this contract, without limiting its scope. Combinations of any or all of the four solution types are possible and encouraged when proposing a solution to a task order opportunity. Connections II solutions include the ability to provide labor only services, equipment only purchases, as well as total agency solutions. If specified in the task order, solutions may incorporate a site survey or requirements analysis phase.

Table C-1. Connections II Solution Types

| |
|--|
| Communications and Networking. Planning and construction of communications networks together with sensors, servers and storage to support and optimize resource management and the distribution of information to empower decision-makers; includes equipment to support information distribution in a variety of forms such as voice, video, and data and between humans and machines. |
| Building/Campus Facility Preparation. All site preparation to support telecommunications distribution systems such as cabling and wiring, power systems, associated support structures and services and incidental construction. |
| Operations, Administration, and Management (OA&M). The functions needed to manage a complex communications network such as maintaining the system configuration, including an inventory of equipment and assignment of network addresses; tracking performance data such as adherence to SLAs and network capacity monitoring; diagnosing and repairing faults and maintaining a help desk; collecting accounting information for billing; maintaining secure network operation; and coordination of all these functions. |
| Customer Service and Technical Support. Provide support on behalf of an agency such as help desk, Website and electronic bulletin board construction and maintenance; back office support such as billing, planning, and financial support, etc. |
| Note: For all Solution Types, the contractor may: <ol style="list-style-type: none"> 1. Provide labor or equipment or both. 2. Provide solutions and support for legacy facilities. 3. Provide solutions which are combinations of any or all of the above four solution types. |

The actual locations where the equipment and services are used are defined by the orders

C.1.5 Organization of this Statement of Work

The functional requirements for Connections II labor and equipment are provided in Section C.2, and those requirements for contractor management and operations of the contract are provided in Section C.3.

C.2 Connections II Equipment and Services

This section includes requirements that hold for all task orders under Connections II.

Connections II contractors shall provide all equipment necessary for each solution type. After award, the contractor may request a modification to the contract using Section G.2 [Contract Modifications] to include additional products. Similarly for the labor list in Section J.1 [Labor Categories], after award the contractor may request a modification to the contract to include additional labor categories.

C.2.1 General Requirements

The contractor shall meet the following general requirements in providing, installing, operating, and maintaining required products and services.

C.2.1.1 Performance and Quality

The reliability of equipment delivered under this contract shall be specified in the orders. The contractor shall supply Mean Time Between Failure (MTBF) and Mean Time to Repair (MTTR) data (if available) to allow calculation of the serial reliability of the system supported by the products delivered and ensure its proper functioning. The contractor shall be capable of providing reliability calculations for the systems delivered under this contract in accordance with Telcordia standard SR-332 (Issue Number 02) “Reliability Prediction Procedure for Electronic Equipment” or other standards specified in the task order.

The contractor shall be capable, in response and performance of a task order, of committing to a specified performance level and/or quality of service level in a Service Level Agreement (SLA). The SLA may include network metrics (e.g., availability, response time), billing metrics (e.g., the error rate of charges billed under the contract), customer service metrics (e.g., the percentage of calls to the customer service function that were answered in less than 30 seconds), and security metrics (e.g., the probability of detecting attempted intrusions into the system and the associated false-alarm rate). The contractor shall describe to the customer how the data will be collected and provide to the customer an acceptable reporting mechanism that tracks the requirements agreed to in the SLA.

Basic requirements for the SLA may include but are not limited to:

1. A specified level of customer support
2. Overall system availability
3. Overall system response time
4. Maximum system restoration time
5. Provisions for system security
6. Negative incentives for under performance
7. Maintenance response times

C.2.1.2 Environmental Constraints

The contractor shall provide components that will operate satisfactorily under environmental conditions that apply to the area specified in the order.

C.2.1.3 Electromagnetic Compatibility

The equipment shall meet Federal Communications Commission (FCC) Part 15 (Code of Federal Regulations (CFR) Title 47) requirements or as otherwise stated in the task order. For international orders, the equipment shall conform to the area and local standards that apply.

C.2.1.4 Accessibility to the Disabled (Section 508 Requirements)

The contractor shall provide equipment and services, including the contract management and operations services set out in Section C.3, that meet the requirements of the Code of Federal

Regulations (CFR) title 36: Parks, Forests, and Public Property, Part 1194 Electronic and Information Technology Accessibility Standards, subparts A through D.

An Agency's Ordering Contracting Officer may accept Electronic and Information Technology (EIT) that uses designs and/or technologies that do not meet applicable Technical Standards of Subpart B but do provide disabled federal employees or citizens with equivalent or greater access to information. This is referred to as "equivalent facilitation" and contractors offering equivalent facilitation may be considered by the OCO along with those that strictly meet the Technical Standards of Subpart B.

C.2.1.5 Encryption

When a task order calls for encryption of information that is not classified, or the order states that certain information is sensitive and needs protection, the contractor shall use equipment that is certified under Federal Information Processing Standard (FIPS) 140-2 for protection of that information, or as otherwise specified in the task order. A list of equipments that are certified under this standard may be found at <http://csrc.nist.gov/groups/STM/cmvp/documents/140-1/1401val2004.htm>. Note that the certified cryptographic equipment may be part of a larger device, such as a Personal Computer (PC).

C.2.1.6 Special International Requirements (Homologation)

Homologation is the process of certifying a particular component part/system/technical unit with the appropriate government agency in that country or territory. Equipment to be sold or used in a foreign country under the Connections II contract shall be approved for use in that country, meaning that it shall be homologated in that country if necessary. The contractor shall provide evidence of homologation in the country of interest, such as a certificate or statement from the manufacturer, to the Ordering Contracting Officer (OCO) or the GSA contracting officer (in the case of contract modification) when requested.

C.2.1.7 Installation and Testing

If specified in the task order, the contractor shall submit a draft *Acceptance Test Plan* to the Ordering Contracting Officer (OCO) of all proposed equipment, services, and systems to be tested for government review and approval. Upon approval, the contractor shall prepare a final *Acceptance Test Plan* prior to the start of acceptance testing. Acceptance shall be as defined in Section E.2 [Definitions].

If so tasked, the contractor shall adhere to the specifications of the original equipment manufacturer (OEM) for the area under consideration and shall install and test all equipment and systems in accordance with accepted industry standards that apply to the area under consideration. The contractor shall clear, correct, and restore any components or subsystems that fail the acceptance tests and shall submit, if so tasked, a set of as-built drawings to the OCO.

C.2.1.8 Maintenance

Equipment maintenance shall be conducted in accordance with the OEM's specifications or as otherwise specified in the task order.

C.2.1.9 Warranty Service

The contractor shall provide, at no additional cost to the government, a minimum one-year system warranty (or the warranty provided by the OEM, whichever is longer) for all hardware and software purchased under this contract, including all equipment supplied, installed, and integrated by the contractor. The equipment warranty shall provide for repair and distribution of updated software to all users who purchased the software under this contract. The contractor shall provide to the OCO for their review and approval a written description of the warranty service associated with each product and service delivered under the contract at the time of acceptance.

The contractor shall repair or replace malfunctioning equipment covered by warranty within five business days or as specified in the order. The contractor shall provide to the government a point of contact for the warranty during the Normal Business Day (7AM – 7PM Local Time) or for a longer period if so specified in the order. The warranty shall begin at the time the final system acceptance form is signed.

C.2.1.10 Spares Inventory

If specified in the task order, the contractor shall be capable of providing spare parts and be responsible for spares inventory or replenishment for all contractor-furnished and installed equipment. The contractor shall be capable of providing a *Recommended Spare Parts List* for each system. This list shall include part description, part number, manufacturer, address, phone number, and recommended quantities. The contractor may be tasked with providing an *Equipment Integrated Logistics Plan* to cover the issue of sparing. This plan should include a methodology for providing the needed spares and protection for the network to avoid long delays in obtaining parts. The customer may choose to purchase spare parts and retain these spares on site. Such spares will be purchased at the customer's expense.

C.2.1.11 Maintenance of Legacy Equipment

The contractor shall provide legacy equipment maintenance as a separate order or as part of an order. For the purposes of this contract, legacy equipment is any equipment not purchased under the Connections II contract.

C.2.1.12 Sustainable Equipment, Services, and Solutions

Connections II seeks to promote the sustainable stewardship of telecommunications and networking assets in order to reduce or eliminate their environmental and energy impacts through continuous improvements in design, material selection, reuse, de-manufacturing, and recycling. Specific sustainability requirements will be specified at the task order level. The goal

is for the equipment, services, and solutions procured under this contract to support the following government environmental performance standards, criteria, and guidance set out within the following sources and their successors:

1. Executive Order (EO) 13514: Federal Leadership in Environmental, Energy and Economic Performance.
2. The Electronic Product Environmental Assessment Tool (EPEAT).
3. The U.S. Green Building Council Leadership in Energy and Environmental Design (LEED) Program
4. The Energy Independence and Security Act of 2007 (EISA 2007) including the purchase of Energy Star and Federal Energy Management Program (FEMP)-designated products.

The contractor shall develop, maintain, and periodically update a Sustainable Equipment, Services and Solutions Plan, at no cost to the government, that documents how the contractor intends to provide telecommunications and networking assets that will reduce negative impacts on the environment. The Plan shall provide sufficient detail for the government to determine that the contractor reasonably understands their sustainability approach. The Plan shall describe the processes and practices the contractor will employ to ensure that environmentally responsible and resource efficient solutions are delivered to Connections II customers.

The government intends to modify the contract as sustainability standards, criteria, and guidance evolve.

C.2.2 Communications and Networking Solutions

The contractor shall provide complete or portions of communications networks that span a single building or location to an entire enterprise with several locations separated by large distances. These networks shall carry all types of information formats such as data, voice, and video. The equipment provided shall cover the complete range of communications such as switches and routers for local area networks (LANs), private branch exchanges (PBX), video teleconferencing equipment, and the computer hardware and software necessary to implement the solution. The contractor shall also coordinate communications services from other GSA contracts when required, and be capable of integrating legacy equipment into the solution. The Communications and Networking solution type may be combined with any or all other solution types.

C.2.2.1 Communications and Networking Equipment Types

The following table is representative of the types of equipment and related software that the contractor shall be capable of providing for the Communications and Networking solution type.

Table C-2. Communications and Networking Equipment Types

| Type | Descriptions |
|--|---|
| Voice over Internet Protocol (VoIP) PBXs | Delivery of voice communications using packet-switching, usually on a server with a software application that provides PBX features common to circuit-switched units; complete system would include telephone instruments for voice, a gateway to connect to the Public Switched Telephone Network (PSTN), switches and routers to connect to a local packet network and to an external packet network such as the Internet |
| Routers | Enterprise-wide: 2 million Packets per Second (pps), supports Quality of Service (QoS) and Multiprotocol Label Switching (MPLS), up to four Gigabits per Second (Gbps) Ethernet ports, range of physical layers including short (SX) and long (LX) wave optics Edge routing: embedded high-speed firewalls and 5 Gbps ports, at least Triple Digital Encryption Standard (3DES) and Advanced Encryption Standard (AES), supports 500,000 Internet Protocol version 4 (IPv4) routes and 20,000 IPv6 routes, Simple Network Management Protocol (SNMP) |
| Firewalls | A device to protect an enterprise network connected to an external network such as the Internet from damaging traffic such as viruses; operates at capacities that serve the range of small to large enterprises; may be standalone at the interface between the enterprise and external networks, or as part of a Demilitarized Zone (DMZ) |
| Workgroup Switches | Port speeds 10 Mbps to at least 1 Gbps, physical layers: Unshielded Twisted Pair (UTP), multimode (50μ), single mode (1310 nm and/or 1550 nm) Virtual LAN (VLAN) capability (Institute of Electrical and Electronic Engineers (IEEE) 802.1q), SNMP, supports Power over Ethernet (PoE), and IPv6 |
| Backbone Switches | Port speeds up to 10 Gbps, layer 3 switching support for IPv6 and MPLS; also support for SNMP, Remote Monitoring (RMON), and PoE, hardware firewall is a plus; Packet over SONET (POS) at rates to at least OC-3 and T1/E1 ports to the Public Switched Telephone Network (PSTN) |
| Telephone Station Instruments | Equal to or better than the telephones commonly used in the commercial market place; compatible with time division multiplexing (TDM) PBXs and IP networks (VoIP PBX) |
| Gateway Devices (VoIP PBXs) | Connects a packet-switched PBX to either the Internet or the PSTN; checks as to whether a requested Transmission Control Protocol (TCP) session is legitimate |
| Gateway Devices (LAN to mainframe) | These devices shall support Linux™ and Windows™ operating systems and the workgroup switches mentioned above |
| Wireless Internet Protocol (IP) PBXs | Basic functionality common in the industry; includes base stations (fixed transceivers) and wireless telephones for wireless access to users within a building; operates on unlicensed radio frequencies or licensed frequencies provided by the contractor; capable of providing full or partial coverage of the building premises; also includes wireless handsets that provide building and campus coverage, including roaming capability away from the building |
| Synchronous Communications Servers | Transmission Control Protocol (TCP)/IP for interoperability with IEEE 802.3 equipment and TCP/IP hosts; file transfer using Kermit, Serial Line Internet Protocol (SLIP), and Point-to-Point Protocol (PPP), authentication schemes such as Packet-level Procedure (PAP), Challenge-Handshake Authentication Protocol (CHAP), Remote Authentication Dial-In User Service (RADIUS), or Kerberos; supports SNMP |
| Asynchronous | IEEE 802.3 and TIA RS-232E compliant; full RS-232E functions configurable by the user, |

| Type | Descriptions |
|--|--|
| Communications Servers | provide virtual terminal services to a networked host as well as terminal emulation for existing terminal types (e.g., VT-100, IBM 327x), printer server, and modem pool functions |
| Audio and Video Conferencing Equipment – general | All audio/video equipment to interface with circuit-switched or packet (including IP) networks, dial-in and dial-out, auto setup: meet me (conduct session without schedule) and preset (scheduled conference using authorization code), password protected, host-controlled access, private side conference, verification of disconnects, music-on-hold, listen only (controllable by moderator), incorporate pre-recorded announcements, toll-quality voice, connections to PBXs, private lines, Central Office (CO) lines, or Virtual Private Networks (VPNs); conform to FTR 1080B-2002. |
| Video Teleconferencing Rooms | Typically holds up to 25 people, usually around a conference table; acoustically treated to reduce reverberation; usually two large flat screens for video; can control lighting for easy viewing; several cable and/or wireless connections distributed around the room/table to office LAN or direct connection to external network such as the Internet; adequate space behind screens for equipment and maintenance |
| Roll-about Carts | Provides mobile, self-contained video teleconferencing for use throughout a building, especially in conference rooms; large screen, at least 20 inches; video camera, microphones and speakers; several power outlets and cable and/or wireless connections to local network or directly to external network such as the Internet |
| Desktop Videoconferencing Units | Generally for one person at each end of the connection; can use PC with built-in or external camera, loudspeakers integrated with a PC or externally mounted; either internal or external microphone, or use of headset |
| Video cameras | Capabilities of commercial products of amateur and professional quality, such as built-in omni-directional microphone, direct connection to local or external network; may include Compact Disc (CD)/Digital Versatile Disc (DVD) storage for video/audio recording |
| Microphones | Capabilities of commercial products of amateur and professional quality |
| Video recorders | Capabilities of commercial products of amateur and professional quality, usually with DVD storage |
| Electronic blackboards | Capabilities of commercial products |
| Video Surveillance | Motion detection, pre and post-alarm monitoring, remote access, remote video monitoring, video display in full color, image authentication, archiving |
| Microwave Systems | Licensed and/or unlicensed frequencies, point-to-point connections or mesh applications; voice, data, and video, contractor to provide a backup plan and continuous monitoring |
| Free-space Optical Systems | Approximately two mile range; automatic or manual pointing; window or tripod mount; meets applicable regional and local standards, codes, and regulations; includes monitoring capability using SNMP |
| Land Mobile Radio Systems (LMR) | Portable and stationary units and all required hardware to communicate over predefined frequencies, use licensed frequencies that are available to the government in the area, or acquire licensed frequencies |
| Satellite Earth Stations | Provide voice, data, and video links to private networks or the PSTN, speeds up to but not limited to OC-3c, portable with auto-positioning, employ government and commercial satellite networks |

| Type | Descriptions |
|--------------------------------|---|
| Wireless LANs | Rates up to at least 802.11g specifications with some or all of these security features: management station to authorize user equipment for operation on the wireless network, detect and deny service to unauthorized equipment, detect and prevent insertion attacks, protect on-air information using Wi-Fi Protected Access 2 encryption or stronger; centralized management capabilities: store descriptions of the wireless network equipment and configuration, monitor network operation such as what equipment is active and to what it is connected, include trouble shooting tools. Otherwise adhere to IEEE 802.11-2007 |
| Network Operating Systems | Will interoperate with widely-deployed operating systems such as JUNOS, Cisco IOS, BSD, and Novell Netware |
| Legacy – Circuit Switched PBXs | Feature set common to the industry such as voice mail with direct access to messages, caller Identification (ID), call waiting indication, conference and multi-party calling, and last Number Redial, may be expandable to VoIP |
| Legacy – key systems | Supports small office such as with 40 telephones with up to 30 lines (not with maximum telephone capacity), and support analog T1, T1 Direct Inward Dialing (DID), and SIP trunks to the PSTN; caller ID, call forwarding, conferencing |
| Legacy – Other | Other hardware and software including but not limited to: Asynchronous Transfer Mode (ATM) switches, hubs and concentrators, transceivers, repeaters and bridges, access servers, multiplexor, digital loop carrier (DLC) systems |

C.2.3 Building/Campus Facility Preparation

Building/Campus Facility solutions include all work incidental to support telecommunications distribution, such as the installation, operation and maintenance of power systems including Uninterruptible Power Systems (UPS); cable and wiring with attendant racks and panels and including campus interconnections; construction including the addition of raised flooring; Heating, Ventilation, and Air Conditioning (HVAC); and environmentally controlled housing. The contractor shall provide required connectivity between buildings using appropriate cabling and wiring, and related trenching, ducting, grounding, and lightning protection systems in accordance with the task order and/or appropriate standards. Note that other types of interconnection, such as microwave, are available from the Communications and Networking Solutions solution type.

Site preparation work done by the contractor under this contract shall conform to applicable federal, regional and local codes and shall conform to accepted industry installation and construction practices. All work and code compliance shall be subject to government review and approval prior to the start of work. The contractor shall provide the tools and test equipment to perform the site preparation as required by the order. The contractor shall retain ownership of the tools and test equipment unless otherwise specified in the order. The government will furnish facilities and utilities to the contractor that already are installed at the site, including light, heat, ventilation, and power. The contractor shall provide temporary utilities that are not available in the work area and coordinate any disconnection of utilities.

The contractor shall provide building additions and/or changes as required, as long as they are incidental to the preparation of the site for any one or all of the solution types. Installation of

raised flooring is one such addition. Raised flooring shall include cable trays and race-ways as required by the task order. HVAC construction shall be limited to new or upgraded installations necessary to support telecommunication equipment. The contractor shall expand or modify power systems to provide appropriate environmental control and electrical power to support the telecommunications installation. Power systems delivered under this contract shall meet applicable regional and local standards, codes, and regulations. The contractor shall install or modify lighting and receptacles in accordance with the requirements of the order. Lighting systems and receptacles delivered under this contract shall meet applicable regional and local standards, codes, and regulations.

The Building/Campus Facility Preparation solution type may be combined with any or all other solution types.

C.2.3.1 BUILDING/CAMPUS FACILITY PREPARATION EQUIPMENT TYPES

The following table is representative of the types of equipment and related software that the contractor shall be capable of providing for the Building/Campus Facility Preparation solution type.

Table C-3. Building/Campus Facility Preparation Equipment Types

| Type | Descriptions |
|--------------------------------------|---|
| Equipment Enclosures | Overhead lighting, wall receptacles (min. one per 10'), built-in ladder (for underground enclosures), alarm system (door, temperature, humidity, high CO ₂ or CO, intrusion, power off), fire extinguisher per OSHA 29 CFR 1910.157 |
| Racks | Steel and aluminum, conforming to IT (19") and telephony (23") standards |
| Patch Panels | Rack or wall mount, copper and fiber, accept plugs for a variety of sizes, such as RJ-45, SC |
| Cable – copper and Fiber | Conforming to American National Standards Institute (ANSI)/Telecommunications Industry Association (TIA)-568-C.1 section 7.4 for inside cabling and TIA/EIA-758A Customer-owned Outside Plant Telecommunications Infrastructure Standard for outside cabling |
| Uninterruptable Power Supplies (UPS) | Provides standby power with near-instantaneous switching to a devices or devices to maintain operation in the event of main power failure; different size units may serve a single device such as a PC, up to several racks of servers in a datacenter; hold times may be relatively short, perhaps 15 or 20 minutes to allow a diesel generator to come on line, up to a few hours for smaller devices such as PCs |

C.2.4 Operations Administration & Management (OA&M)

Operations, administration, and management solutions cover the functions needed to manage a complex communications network such as maintaining the system configuration, including an inventory of equipment and assignment of network addresses; tracking performance data such as adherence to SLAs and network capacity monitoring; diagnosing and repairing faults and maintaining a help desk; collecting accounting information for billing; maintaining secure

network operation; and coordination of all these functions¹. The OA&M solution type may be combined with any or all other solution types.

C.2.4.1 Operations Administration & Management Equipment Types

The following table is representative of the types of equipment and related software that the contractor shall be capable of providing for the Operations, Administration & Management solution type. The requirements are stated functionally. Where a type is a software program, the functional specification is meant to include the software and the hardware platform. When responding to orders that are largely of the Operations Administration & Management equipment type, the contractor is free to use equipment from any other solution type.

Table C-4. Operations, Administration & Management Equipment Types

| Type | ISO Functional Area | Descriptions |
|-------------------------------------|---|---|
| All-in-One Management | Fault, configuration, performance, security | Serves at least 2,000 appliances and most core management functions |
| Application Discovery | Configuration | Hardware and software to inventory all items connected to customer's network (excluding common carrier); loads data into monitoring tool; maintains Configuration File |
| Consolidated Event Management | Performance | Collects event streams from a variety of devices and presents a single, consistent view of the current state of all managed systems |
| Fault Monitoring | Fault | Hardware and software associated with identifying fault conditions, isolating sources of faults, and performing root-cause analysis; accepts a variety of inputs including SNMP |
| Service Monitoring | Performance | Hardware and software to track SLAs |
| Service Desk with Workflow Database | Fault | Hardware and software to record trouble reports and issue trouble tickets; includes Artificial Intelligence (AI) interface for common trouble solutions for tier 1 agents |
| Security Support | Security | Hardware and software associated with risk analyses, vulnerability analyses, and analyses of physical and software security operations, both active and passive |
| Telecom Expense Management | Accounting | Simplifies invoice-to-payment process by validating charges, handling dispute management, creating reports, and analyzing bills to reduce costs |

C.2.5 Customer Service and Technical Support

Customer Service and Technical Support Solutions include installation and maintenance of systems, tools, and resources that provide direct interaction with customers such as help desks,

¹ ISO/IEC 7498-4; 4.5 OSI Management functional areas

website and electronic bulletin board construction and maintenance, and back office support including billing, planning and financial support.

The contractor shall support the customer in performing billing, account management and back office functions specified in the order. The tasks may include, but are not limited to:

- Identifying requirements
- Managing specified billing and account management functions
- Preparing bills for specified services
- Processing user billing inquiries
- Preparing specified payment documentation
- Supporting the customer in collecting late payments
- Auditing specified activities that relate to the customer's telecommunications infrastructure

The Customer Service and Technical Support solution type may be combined with any or all other solution types

C.2.5.1 Customer Service and Technical Support Equipment

The following table is representative of the types of equipment and related software that the contractor shall be capable of providing for the Customer Service and Technical Support solution type.

Table C-5. Customer Service and Technical Support Equipment Types

| Type | Descriptions |
|---|--|
| Automatic Call Distribution (ACD) Systems | Skills-based routing, supports at least 50 agents, includes integral interactive voice response (IVR) capabilities and agent stations with screen pops; supports multi-media links with customers, call routing to remote agents, auto attendant, alarms for callers in queue, call-back message support |
| Telephone Recorders | Includes logging and a management system, allows the call center to monitor, log, review, retrieve and catalog voice and data, also quality monitoring, evaluation, reporting and coaching; graphical interface, data accessible via LAN, WAN, or Internet |
| Auto-Dialing | Standalone and integrated with ACD or other related equipment |
| Workforce Management | Calculator and scheduling software for workforce management of call center and other customer and technical support staff |
| Customer Contact | Track customer contacts, screen pops and have an information database with learning capability to support tier 1 agents in diagnosing problems, multimedia support for contacts |
| Servers | To support the various equipment types in this and other solution types such as VoIP PBXs, gateways for VoIP applications, bastion servers to implement Demilitarized Zones (DMZs), communications servers, OA&M monitoring equipment, and ACDs |

C.3 Contract Management and Operations

C.3.1 Customer Service

Unless otherwise specified in the order, users shall be able to access the contractor's customer service function during the Normal Business Day (7AM – 7PM Local Time) by dialing a toll-free number or by accessing the contractor's Web page. These access points shall be the customer's primary points of contact with the contractor for operational issues such as task ordering. The contractor's customer service function shall assist users experiencing difficulty and shall provide training where required. The contractor also shall make customer service representatives available to users for requirements planning or billing reconciliation.

C.3.2 Task Ordering

The contractor shall, at a minimum, meet the following task ordering requirements:

1. **Provide online ordering information.** The Contractor shall develop and maintain a current, publicly available webpage accessible via the Internet. At a minimum, the webpage shall include the following items:
 - a. The Basic Contract
 - b. Contractor DUNS number
 - c. Prompt payment terms
 - d. Contact information including the Contractor's Program Manager and Contract Manager
 - e. Ordering instructions
2. **Provide task order proposals.** The contractor shall provide task order proposals within five business days following receipt of a Task Order Request (TOR) or as specified by the OCO. If more time is required, the contractor shall negotiate with the OCO a date to provide the proposal. Task order proposals shall be provided in a mutually acceptable format and delivery method.
3. **Archive orders.** Copies of all orders shall be maintained by the contractor for the length of the contract and shall be available for government inspection within 10 business days after the government's formal request. Archived information shall be provided in a mutually acceptable format and delivery method.

C.3.3 Supply Chain Risk Management (SCRM)

Connections II vendors shall include a Supply Chain Risk Management (SCRM) Plan to address counterfeit and illegally modified products. The SCRM Plan will be reviewed prior to selection.

The Connections II contractor's supply chain consists of organizations, people, activities, information, resources, along with information and communication technology (ICT) equipment, subcomponents and software. The products that are sold, configured, installed

and/or maintained under the Connections II contract are provided by Connections II contractors who act as re-sellers of ICT equipment and component OEMs. “Genuine ICT” are ICT equipment, components and software that are authentic – that is, as represented by their suppliers, whether named brand products or commodity products specified only by performance characteristics.

The contractor shall develop, maintain, and periodically update a SCRM Plan, at no cost to the government, to reduce supply chain risks to performance and security of the products sold, installed and maintained throughout the Connections II product/solution life cycle. The Plan shall provide sufficient detail for the government to determine that the contractor reasonably understands its supply chain. The contractor shall ensure that Genuine ICT will be available under the Connections II contract and shall manage the risk to ensure that counterfeit or illegally modified products are not shipped. The Plan shall describe the processes and practices the contractor will employ to ensure that Genuine ICT is delivered to Connections II customers.

The SCRM Plan shall address, at a minimum, how the contractor:

1. Ensures within its processes that requirements for Genuine ICT are imposed upon its direct suppliers, whether the direct supplier is a systems integrator, reseller or OEM. The requirements for assurance and supporting evidences shall include:
 - a. That the contractor performs reasonable steps to ensure their SCRM Plan will be performed for ICT in its delivered and installed configuration.
 - b. That the equipment resellers from whom the contractor purchases ICT have valid licenses for OEM equipment and software.
 - c. That the ICT OEM is exercising quality control to ensure that counterfeit or illegally modified hardware or software components are not incorporated into the OEM product.
 - d. That the contractor ensures traceability of assurance and evidence of genuineness of ICT back to the licensed product and component OEMs.
2. Ensures that products and components are not repaired and shipped as new products and components provided to the Government.
3. Ensures that supply channels are monitored for counterfeit throughout the product life cycle to include maintenance and repair.
4. Ensures independent verification and validation of assurances and supporting evidence, as required.

The government intends to modify the contract as National Institute for Science and Technology (NIST) SCRM guidelines and standards evolve, and the contractor shall update its SCRM Plan to include such modifications at no cost to the government.

C.3.4 Billing

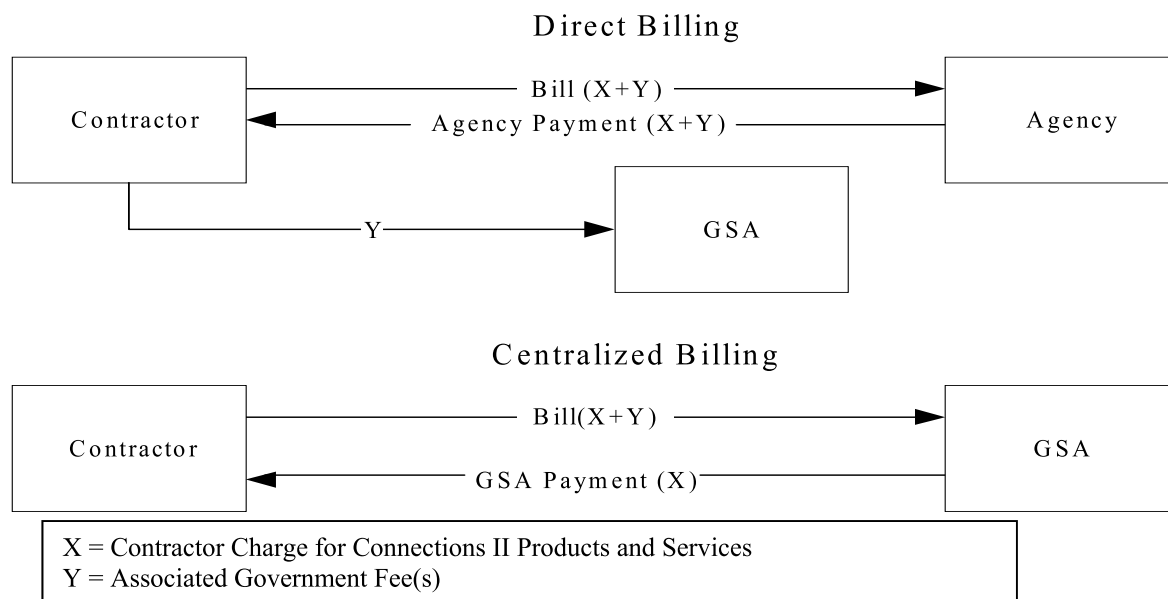
The contractor shall be capable of directly billing each customer at the address given by the customer in the order and shall also have the capability to centrally bill designated customers through GSA. The concepts of direct and centralized billing are defined below and illustrated in Figure C-1:

1. **Direct Billing:** The contractor shall bill each customer's cost center that is using direct billing and provide supporting billing data. Each such customer will verify the bill and directly pay the contractor.
2. **Centralized Billing:** The contractor shall bill GSA via a machine-readable billing file prepared for centrally-billed customers only and provide supporting data for verifying charges. The contractor shall follow the format for centralized billing files as described in Section G.5.1.3 [Additional Centralized Billing Requirements]. GSA will pay the centralized bill.

The contractor shall be responsible for the collection of charges from directly billed Connections II customers. GSA is not responsible for any charges directly billed to any Connections II customer. GSA is responsible for the collection of charges from centrally billed customers.

All Associated Government Fee (AGF) payments for direct-billed customers shall be sent to GSA via Electronic Funds Transfer (EFT). See Section G.5.2 [Associated Government Fee].

Figure C-1. Direct and Centralized Billing



The contractor shall be capable of delivering bills and billing verification data to GSA and the customers electronically for viewing and file transfer using a format and a medium that are acceptable to the government and the contractor.

C.3.5 Training

The contractor shall provide training if specified in the order. Tasks may include courseware development and instructing customer personnel. Training methods may include formal classroom training, interactive video, computer-assisted training, Internet-based training, individual tutoring, and other methods specified in the order. Unless otherwise specified in the order, training shall be completed within five business days after the equipment or service is accepted; and class size for classroom training shall be limited to 20 students.

C.3.6 Inventory Management

The contractor shall establish and maintain an *Inventory File* of equipment and services purchased under a task order. Each record of this file shall include the OEM's name and contact number, maintenance contractor's name and local repair number, the date of acceptance, the date maintenance was performed (if available), a description of the maintenance action (if available), and the date that the warranty ends. In addition, the record shall contain the task order number and CLINs as written in the task order. The customer may task the contractor to store other information in this file.

C.3.7 Codes, Regulations, and Standards

Throughout this Statement of Work (SOW), references are made to codes, regulations, and standards. The contractor shall comply with the latest versions of these codes, regulations, and standards throughout the duration of the contract. If a question arises regarding which codes, regulations, or standards to apply to a particular order, the contractor shall seek clarification from the ordering agency prior to filling the order.

The contractor and all of its personnel and subcontractors shall adhere to applicable standards in Public Law 91-596, 1926.956, 1910.146 Occupational Safety and Health Act (OSHA), Telecommunication Standard 29 Code of Federal Regulations (CFR) 1910.268, the National Electric Code (NEC), (from the National Fire Protection Association NFPA 70), as well as local safety regulations for the site specified in the order. For international orders, the contractor shall adhere to the safety regulations that apply to the area under consideration or that are specified in the order.

Where multiple standards are cited, the order of precedence shall be industry forum specification, IETF, followed by IEEE, followed by ANSI, followed by Telcordia, and followed by International Telecommunications Union Telecommunications Standards Section (ITU-TSS), unless otherwise specified.

C.3.8 Permits and Licenses

Unless otherwise specified in the order, the contractor shall obtain necessary permits and licenses to perform the work specified, including necessary approvals from the building owner or landlord. All work done by the contractor under this contract shall comply with all local codes that are applicable to the area served.